



EMERGENCY MANAGEMENT PLAN

THE SOUTHERN HIGHLANDS REGIONAL SHOOTING COMPLEX (SHRSC)

430 Wattle Ridge Road, HILL TOP NSW 2575





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Transition History

Published October 2018

Prepared By: © ComSafe Training Service (Fire and Rescue NSW), Australia This EMP was designed, developed and produced by ComSafe Training Services (FRNSW).

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Emergency Management Plan Overview

This EMP has been developed for the **Southern Highlands Regional Shooting Complex**, as part of our commitment to the safety of all who, enter, use or work at this Complex.

This plan forms part of the overall emergency preparedness and response, and should be used in conjunction with appropriate training, evacuation diagrams and exercises/drills to ensure the safety of all.

The aim of the EMP is to raise the awareness of how to respond to emergencies. By being prepared, the potential for injury, loss of life and damage to property can be reduced. A successful response to an emergency will ensure people are safe.

The signatories below have authorised the implementation of this document titled:

EMERGENCY MANAGEMENT PLAN

SOUTHERN HIGHLANDS REGIONAL SHOOTING COMPLEX

430 Wattle Ridge Road, HILL TOP NSW 2575

This document will be reviewed and serviced at regular intervals and any deficiency identified shall be rectified with the minimum of delay as per Australian Standard 3745 -2010 Planning for emergencies in facilities, Section 8.

Authorised by:

Name

Signature

Position Title

Implementation Date

Review Due Date

Date

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Amendment Record:

Amendments will be issued as page replacements. The amendment number and date of issue of the amendment will be recorded in the table below.

Insert new or amended pages in sequence and an entry made in the amendment record table. Replaced pages for all other copies of the EMP should be destroyed.

Any proposals for amendments or additions to this plan will be submitted in writing to the Chair of the Emergency Planning Committee or Management for consideration. The following amendments have been made to this plan.

Amendment Number	Page(s) Replaced	Date Amended	Amended by	Date Amendment Issued	Signature
1	18	09.08.2019	Robyn Ginger		
2	33	09.08.2019	Robyn Ginger		
3	58	09.08.2019	Robyn ginger		

Distribution List:

This EMP should be kept in a central location, such as the office, where staff can access as/when needed. Additional copies of the plan, including their location should be reflected in the distribution table.

Sufficient information from the Emergency Response Procedures shall be distributed to members of the Emergency Control Organisation (ECO Structure) to enable them to carry out their required duties and sufficient information shall be provided to facility occupants to explain the actions they are to take with regard to any emergency.

A **record of distribution** shall be kept by the Emergency Planning Committee and maintained by the Chief Warden who shall provide the authority for distribution, amendment and review of the EMP.

All members of the Emergency Control Organisation shall be provided with a copy of the plan along with any amendments and reviews.

Сору	Issued to	Issued by	Date Issued	Location
MASTER				



SECTION ONE

INTRODUCTION

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INTRODUCTION

Purpose

This EMP has been developed for the Southern Highlands Regional Shooting Complex, as part of our commitment to the safety of all whom, enter, use or work at this Complex.

This plan forms part of the overall emergency preparedness and response, and should be used in conjunction with appropriate training, evacuation diagrams and exercises/drills to ensure the safety of all.

The overall aim of the EMP is to raise the awareness of how to respond to emergencies. By being prepared, the potential for injury, loss of life and damage to property can be reduced. A successful response to an emergency will ensure people are safe.

The purpose of this plan is to document the emergency response procedures for the facility including the actions to be taken by the Emergency Control Organisation and the procedures for evacuation of the facility. The procedures should not be considered as rigid but rather as flexible guidelines to be adapted to cope with any unanticipated emergency.

This EMP provides important information about all hazards that could affect the Southern Highlands Regional Shooting Complex, including:

- fire or explosion in the building
- personal threat or hold-up
- bomb threat
- medical emergency
- gas leak or outage
- incident involving firearms

- natural disaster heat, bushfire and flood
- building sustaining structural damage
- hazardous substance contamination
- chemical, biological or radiological incident
- civil disorder (riot or protest)

The plan is based on recognised emergency management and risk management principles.

This document has been formulated to comply with Australian Standard AS3745-2010 planning for Emergencies in Facilities and Work Health and Safety Regulation – 2017 (NSW) and Part 3.2 General workplace management, Division 4 – Emergency Plans.

Scope

Emergencies detailed in this plan are based on potential incidents likely to impact on the Complex. These procedures take into account the installed systems, staff numbers and operating hours.

These procedures do not address a Business Continuity Plan or Disaster Recovery Plan.

Revision and Maintenance:

The Emergency Response Procedures remain viable and effective by being reviewed and tested at least annually as stipulated in AS 3745.

The information contained in this document is intended for the Southern Highlands Regional Shooting Complex and may not be suitable for any other purpose or site.



SECTION TWO

SITE PROFILE, LIFE AND FIRE SAFETY SYSTEMS

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SITE PROFILE, LIFE AND FIRE SAFETY SYSTEMS

0 11		
Site Name:	Southern Highlands Regional Shooting Complex	
Site Address:	430 Wattle Ridge Road HILL TOP NSW 2575	
Building Type:	Single level buildings, outdoor structures and mobile structures of mixed construction types	
Number of Levels:	Single	
Lifts on-site:	None	
Occupant Numbers:	Occupants can range from 20 to 300 on-site for day use activities and events. There is no on-site staff residence or any overnight occupancy.	
Nominated Operating Hours:	The Complex can be operational for extended periods during daylight hours. Occupants and staff are present during the day The Complex operates 4 days per week from 10am to 5pm.	
Alarm Systems		
Alarm Monitoring	The Complex is not monitored by a monitoring company. Triple '000 ' should be called for all emergencies.	
Audibility	Upon detection of smoke, domestic type fire alarm are only audible in the immediate area	
Communication	During an emergency, communication among the Emerge Control Organisation will be via verbal means, UHF Radio and mobile phone. There is no land line available at this complex. All calls to ' 000' will be made using a mobile phone.	
Detection Systems		
Smoke Detection	Domestic Battery Smoke alarms are installed in the 50m and the 500 m control rooms.	
Suppression Systems		
Water Supply	Dedicated 20000L concrete water storage tanks with gravity fed dual pillar hydrants are located at the 50m and the 500m ranges	
Extinguishers	 Co2 extinguishers are located at the 50m and 500m range control point buildings and the 800m portable office. Dry Powder extinguishers are located in each of the generator rooms and at the 800m range. 	



Other		
First Aid	 Fixed first aid kits located in the temporary site office and the 50m and 500m Control Rooms. Two Automatic External Defibrillators are located in the 50m and 500 Control Rooms. 	
CCTV	 Limited coverage around the clubhouse building. 	
On-Site Assembly Points	As there are no large buildings available on-site to accommodate staff, competitors and visitors, it is recommended that measures be undertaken to evacuate the Complex as soon as practicable.	
	500m Range	
	The firing point itself is recommended as a final assembly area or a staging area dependent upon the type of incident and its extent. (This area is open to smoke and embers but is sufficiently close and central to emergency transport). The range provides an office and toilet / amenities.	
	800m Range	
	The firing point itself is recommended as a final assembly or staging areas dependent upon the type of incident and its extent.	
	50m Range – Meeting point only	
	The 50m range should be used as a meeting point only, before moving to the designated assembly points.	
	The range provides an office and toilet / amenities.	
Off-Site Assembly Points	The closest "Neighbourhood Safer Place" is identified as the Hill Top Rural Fire Service, located at West Parade Hill Top NSW 2575. Phone: 02 4889 9111.	
Secondary Electrical Supplies	Diesel generators are located at the 50m and 500m Ranges.	
	Solar Array systems including inverters and batteries are located at the 50m and 500m Range Offices.	



SECTION THREE

SITE LAYOUT PHOTO SITE MAP EMERGENCY EVACUATION PLAN

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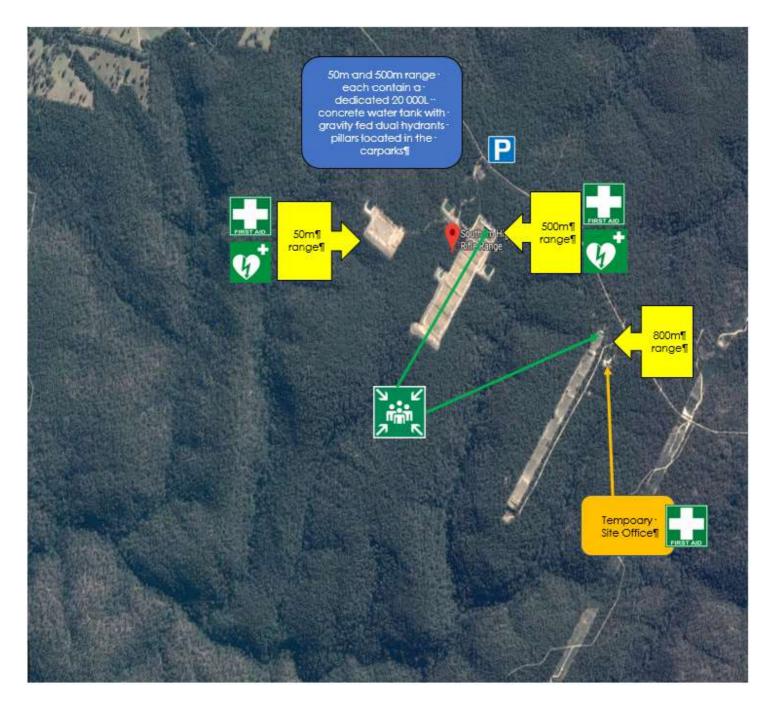
SITE LAYOUT, SITE MAP AND EMERGENCY EVACUATION PLAN

Aerial View of the Southern Highlands Regional Shooting Complex (SHRSC)





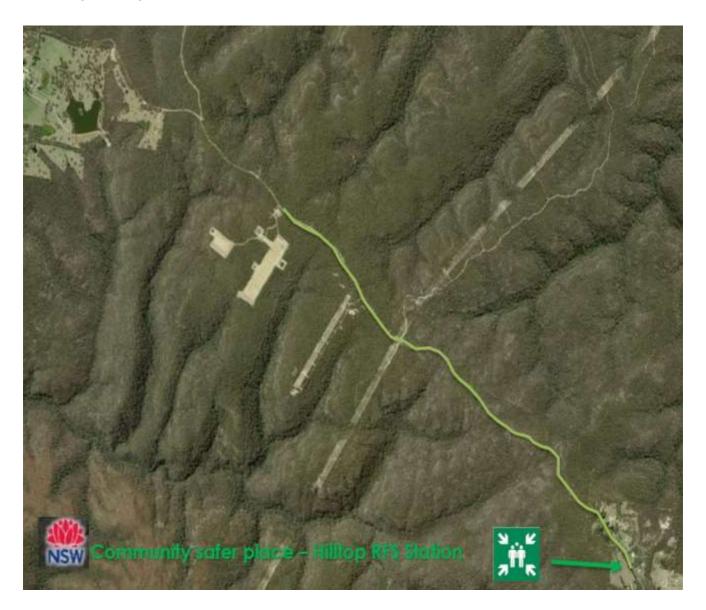
Site Map and emergency evacuation areas of SHRSC



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Off site neighbouring safer place - SHRSC





SECTION FOUR

EMERGENCY CONTACT LIST

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EMERGENCY CONTACTS

Location: 430 Wattle Ridge Road, HILL TOP NSW 2575 Cross Street: Nattai Road GPS: 34° 18'41.06"S 150° 26'44.41"E

Remember, if you need to dial '0' to get an external line, you must include '0' in front of each phone number.

Emergency Service NSW Police	Critical Incident	000
	Bowral NSW Police Station	(02) 4862 9299
	NSW Police Assistance Line	131 444
Fire	Critical Incident	000
	FRNSW Mittagong Fire Station	(02) 4871 1002
After Calling 000 for liaison	Duty Commander	0418 487 802
	St Andrews (MS3)	
After calling 000 for liaison	Duty Commander Goulburn (RS2)	0414 637 746
	Wingecarribee District Office	(02) 4871 2666
	Bushfire Information Line	1800 679 737
Ambulance	Critical Incident	000
State Emergency Services		13 25 00
Sidle Liffelgency services		15 25 00
General Emergency Contacts		
Complex Manager	Business Hours	0428 089 258
Complex Manager	After Hours	0434 074 122
Operations Manager		0416 046 015
Events Manager		0401 046 015
NSW EPA		13 15 55
NSW Poisons Information		13 1126
		(00) (0 (1 0000
Local Hospital	Bowral Hospital, 97-103 Bowral Street BOWRAL	(02) 4861 0200
Hill Top Surgery	4 Vera St, Hill Top NSW 2575	(02) 4889 8456
(Medical Centre)	· · · · · · · · · · · · · · · · · · ·	
Council	Wingecarribee Shire	(02) 4868 0888
		(02) 1000 0000
Utilities		
Electricity	AUSGRID	131 388
Gas – LPG Gas		
Water		
Sewerage		
National Security Hotline		1800 123 400
Useful Website		
ComSafe Training Services	www.comsafe.com.au	
Fire and Rescue NSW	www.fire.nsw.gov.au	
Rural Fire Service	www.rfs@nsw.gov.au	
State Emergency Service (SES)	www.ses.nsw.gov.au	
Bureau of Meteorology	www.born.gov.au	



THE MANAGEMENT OF EMERGENCIES

Human Resources Contacts

TITLE	Name	Contact Number
Site Management		Т:
Emergency Planning Committee		T:
After hours contact		T:
Fire Service provider		T:
Security provider		T:

The Emergency Planning Committee - (EPC) is the group responsible for ensuring the EMP is developed and maintained. It should consist of representatives of various sections and tenants within the workplace and include where possible an emergency planning consultant. This group must meet at least annually to comply with AS 3745-2010.

Emergency Control Organisation - Contacts

Chief Warden: White Area Warden: Yellow Deputy Warden: White Warden: Red

Communications Officer: White First Aid Officer: Green (white cross)

Title	Name or Position	Contact Number
EPC Contact		
Chief Warden		T:
Deputy Warden		T:
Communications		T:
Area Warden (staff)		T:
Area Warden (staff)		T:
Area Warden (staff)		T:
		T:
First Aid Officer		T:
First Aid Officer		T:
First Aid Officer		T:



SECTION FIVE

EMERGENCY CONTROL ORGANISATION

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THE EMERGENCY PLANNING COMMITTEE (EPC)

The EPC is a small group of one to three staff whose role is to design, prepare, disseminate, implement, regularly review and amend the overall emergency strategies contained within this plan. This will ensure the safe evacuation or relocation of all occupants from buildings or the site under various emergencies. The Chairperson for the group shall be the Chief Warden or Deputy Warden.

A meeting should be held at least once a year to review this plan with suitable records of outcomes being kept. The Fire Service or a suitable person should be invited to attend evacuation drills and participate in the review and further development of the EMP on an annual basis.

General Authority and Legal Indemnity

Once an emergency is declared, the powers of the Chief Warden and Wardens shall overrule all normal management procedures. Wardens shall have the authority to marshal all staff and visitors. The purpose of these powers is to ensure that during an emergency, the preservation of life takes precedence over property and asset matters. These guidelines require consideration to be given to ensure the protection of Wardens, the person(s) refusing to comply, and other personnel in the area when a refusal situation arises. Any staff member responding in the event of an emergency shall be indemnified by the Office of Sport against civil liability resulting from workplace emergency response assessment, education, training sessions, periodic exercises or evacuation of building where the person acts in good faith and in the course of emergency duties.

The Office of Sport has Insurance for legal liability of:

- Public Liability,
- Professional Indemnity,
- Directors and Officers,
- Product Liability and
- Workers Compensation,
- Motor vehicle coverage,
- Property coverage,
- Personal accident coverage (and volunteer workers).

Duties of the EPC should include:

- a. Assuring that there are adequate staff available to allow the EMP to be implemented. Emergencies are never the same and staff (including contracted staff) may come and go. It is an on-going responsibility of the EPC to ensure that trained staff are always available to control occupant movement in each area of the Complex and thus the emergency incident.
- b. Providing and arranging 'Emergency Procedure' instruction to all permanent and casual staff. Similarly, where contractors work within the Complex, they must be briefed to the presence of the EMP and that their co-operation is essential during times of emergency.
- c. Organising formal initial training for all ECO personnel.

It is imperative to ensure all ECO personnel (staff or volunteer) are given adequate training as to the operation of the EMP, first aid and firefighting equipment and the location of building service isolation points such as the main electrical switchboards and any natural gas / LPG gas stopcocks.

d. Arranging at least one full evacuation drill every year. Australian Standard A.S.3745 – 2010, Section 7.3 requires that all occupants shall participate in at least one emergency response exercise in each 12-month period.



EMERGENCY DRILLS

The objective of the emergency drill is to assess the response of the ECO and to identify and correct any deficiencies in communication systems, training, procedures or their implementation. Emergency drills should cover all types of incidents.

The Chief Warden should appoint observers for each emergency response drill. The observers should use a checklist to record the details and conduct of the drill.

See Appendix 1 Emergency Drill Observers Checklist See Appendix 2 Evacuation Checklist See Appendix 5 Emergency Drill Training Schedule

Drills can be carried out on a 'building by building' or 'area by area' basis as it is recognised that it is not practical to have all occupants available for drill participation at any one time due to other site operations.

During drills, an exemption exists for operational security. This is maintained by allowing one staff member to remain in a building (or other remote area) during a drill or exercise. This person must however be fully briefed at the conclusion of the drill or exercise and walked through the procedures to ensure their full understanding of the operational procedures and any changes which may have been made to them.

If the exercises reveal significant problems, or the response procedures are changed, they may need to be held more frequently until an effective response is achieved. After each drill, a report should be forwarded to the EPC, which identifies any deficiencies that were identified at the debriefing session.

Emergency Control Organisation (ECO)

The main objective of the ECO is to provide adequately trained staff to supervise, control and assist in the evacuation of all occupants within the sites buildings and grounds during an emergency. The safety of all occupants is paramount, the buildings and services are secondary.

There may be times where casual staff are working at the site without full time staff being present. In this case, the most senior casual staff member must assume the role and responsibilities of the Chief Warden.

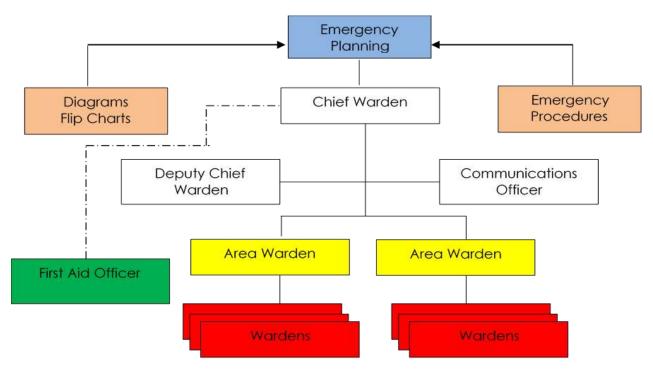
The ECO should consist of:

The Chief Warden Deputy Chief Warden	Complex Manager OR Deputy Complex Manager Deputy Complex Manager
Area Wardens	Staff acting in the Range Officer role
Warden	 Staff who are not in direct control of an area working under
First Aid Officer	 the direction of Area/ Area Wardens Suitably qualified staff member (when appointed)

Note: Dedicated 'First Aid Officers' are not to hold dual roles within ECO team as they may be committed to rendering immediate first aid whilst an evacuation is taking place therefore their first responsibility is to the patient.



EMERGENCY CONTROL STRUCTURE



Chief Warden (or Deputy)

The Chief Warden or Deputy shall be responsible for co-ordinating and supervising all ECO personnel and all emergencies within the site and its associated buildings.

Note: The Chief Warden shall have complete control of the incident until arrival of the first attending emergency service. At that time, they will hand over control of the incident to the emergency service and assist them as required.

In accordance with AS 3745 – 2010, the Chief Warden shall:

- be capable of performing their duties
- be capable of leading and taking command
- display effective decision-making skills
- demonstrate the capability to remain calm under pressure
- be available to undertake their appointed duties
- be capable of effectively communicating with occupants and visitors
- be familiar with the facility and
- be able to undergo relevant training

Communications Officer

The Communications Officer reports to the Chief Warden and will disseminate all information during an emergency incident as required. The Communications Officer is responsible for the operational readiness of all communication devices such as mobile telephones and hand held two-way radios.

Issuing of Instructions

Once an emergency has been declared the powers of the Chief Warden and Wardens shall overrule all normal management procedures. During an incident any instruction given by a member of the ECO to any site visitor/occupant, must be fully adhered too.



Area Wardens

Area Wardens should be appointed consistent with the level of their day-to-day responsibilities. They are responsible to operate under the direction of the Chief Warden in the co-ordination of the EMP within their defined areas (in this case defined range areas) and direct all other occupants to specific assembly areas as required.

Persons appointed, as Area Warden should:

- be capable of performing their duties
- have leadership qualities and the ability to command authority
- display effective decision-making skills
- demonstrate the capability to remain calm under pressure
- be available on-site to undertake their appointed duties
- be capable of effectively communicating with occupants and visitor
- be capable of deputizing for other positions on the ECO and
- be able to undergo relevant training

First Aid Officer

A First Aid Officer shall be a person holding a current approved First Aid Certificate. The First Aid Officer shall take no part in evacuation procedures other than to make them-selves available to the Chief Warden for directions as to the treatment of injured persons. It is acknowledged that most staff are qualified First Aiders.

Identification

The functions of the ECO personnel is enhanced when they are readily identified, not only by all occupants but by Officers of the attending emergency services. During emergency incidents, occupants will be looking for guidance and assistance. The sight of easily identifiable Wardens can calm occupants and greatly assist the ECO in the evacuation process.

The standard identification method from AS-3745 is the issuing of colour-coded safety helmets or caps, vests or tabards as follows:

- Chief Warden / Deputy Warden
- Communication Officer
- Area Warden (Staff)
- Warden
- First Aid Officer

White White (where appointed) Yellow Red Green with White Cross (where appointed)

To be easily identifiable, caps and helmets must be labelled at the front and rear.



Emergency Response Codes

Type of Emergency	General Actions		
CODE RED			
Fire / Smoke Emergency	1. Follow the emergency procedures designed for your		
	site.		
	2. Remain calm – do not panic.		
Bomb Threat	3. Raise the alarm, investigate the area and		
CODE BLUE	communicate the exact location to emergency		
Medical Emergency	services.		
	4. Alert Chief Warden / management / staff / occupants		
CODE BLACK	/ visitors.		
Personal Threat	5. Remove people from danger, if safe to do so.		
	6. Provide assistance and direction, as required.		
	7. Report to Chief Warden.		
Internal Emergency	Ensure that means of communication are kept open.		
CODE BROWN	9. Assemble as directed by the Chief Warden and		
External Emergency	evacuate when instructed to do so.		
CODE ORANGE	10. Move to the Assembly Area and conduct head count.		
Evacuation			

Personal Emergency Evacuation Plans (PEEPs)

The Area Warden, in conjunction with the Chief Warden, will prepare a PEEP for each visitor with a disability and discuss the actions needed in the event of an alarm or emergency with the identified person.

See Appendix 11 for PEEP Template.

People, who may require a PEEP, include those who:

- are accompanied by an assistant (carer);
- have a companion animal;
- use alternative forms of information and communication;
- have an ambulatory disability;
- use wheeled mobility appliances;
- are easily fatigued;
- easily experienced acute anxiety in an emergency; and
- easily experience extreme confusion in an emergency.

The Chief Warden will keep the PEEP for the facility. Where necessary, the Chief Warden will communicate any additional emergency response and evacuation needs for people with disabilities.



SECTION SIX

PRE / POST EMERGENCY

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PRE/POST - EMERGENCY PROCEDURES

When an emergency occurs, the first priority is always the preservation of life. The second priority is the stabilisation of the incident. Many actions can be taken to stabilise an incident and minimise potential damage. First aid and CPR by trained employees can save lives. Use of fire extinguishers by trained employees can extinguish a small fire. Containment of a small chemical spill and supervision of building utilities and systems can minimise damage to a building and help prevent environmental damage.

Protective actions for the preservation of life include:

- evacuation
- sheltering
- shelter-in-place
- lockdown.

Housekeeping

All employees of the Office of Sport should:

- Ensure that any unnecessary rubbish is disposed of in a timely manner. (Empty boxes, overflowing bins etc.)
- Ensure the safe storage of flammable liquids. If it is necessary for you to have flammable liquids stored on-site, ensure they are kept in leak proof containers; have only sufficient amounts on hand for use during the day and return to an approved flammable liquids cabinet. The keeping of flammable liquids in general areas is not permitted except under special circumstances, in which case only minimal quantities are to be held in approved containers.
- Ensure that the placement of furniture, decorations or equipment, do not obstruct passageways, fire fighting equipment, emergency exits or fire stairs.
- Report immediately to the Manager on Duty any faulty service equipment and ensure fire extinguisher tags are checked at regular intervals to ensure serviceability and maintenance of the equipment.
- Encourage all Complex users to observe the greatest care in the use of matches, portable heaters, electrical appliances and other possible causes of ignition.
- Keep neat and tidy the immediate surrounding areas.
- Regularly clear gutters on all buildings.
- Have trees on the site checked by a suitably qualified person to ensure they are safe and have appropriate clearances from structures and occupied areas.
- Ensure Asset Protection Zones are maintained to the requirements outlined in the Bushfire Management Plan, as applicable for this site.
- Periodically check the smoke detectors to ensure they are in good working order.
- Ensure food preparation areas are kept clean and are free from grease, oils, spirits and fats. These should be stored in suitable containers away from possible flame sources.
- Be aware of the location and operation of alarms, extinguishers and fire blankets.



Pre-Emergency Responsibilities

Chief Warden: The actions by the Chief Warden prior to an emergency event may include, but not be limited to:

- being familiar with all aspects of building fire safety;
- coordinating and ensuring that appropriate emergency planning has taken place;
- maintaining a current roster of ECO members;
- replacing ECO personnel when a position becomes vacant;
- conducting regular exercises;
- ensuring the Emergency Response Procedures are kept up to date;
- attending meetings of the EPC as appropriate;
- attending training and emergency exercises as required by the EPC;
- ensuring personal ECO identification is available; and
- collating and communicating PEEP information.

Area Warden:

- coordinate the completion of any PEEPs as required;
- communicate the emergency response procedures to all occupants within their nominated areas;
- coordinate safety practices (e.g. clear egress paths, access to first attack fire fighting equipment and disposal of rubbish) throughout their area of responsibility; and
- attend training and emergency exercises, as required by the EPC and ensure personal ECO identification is available.

NOTE: It is not the intention of this plan to call for the immediate evacuation or relocation of occupants in every emergency. It is acknowledged the types of emergency incident differ and so will the response.

General Emergency Response

- ensure the relevant emergency services are notified on triple zero '000';
- assume control of the facility until the emergency services arrive;
- allocate additional resources as required;
- investigate, determine an appropriate response;
- in the event of an evacuation follow the instructions of the Chief Warden and the directions contained in the Evacuation Section of this EMP and any measures described in an individual PEEP;
- assist, as necessary, in the evacuation of the occupants/visitors;
- if it is safe to do so, check that all areas have been cleared;
- ensure a headcount of all staff/occupants/visitors is conducted and the results recorded;
- provide a situation report to the emergency services on their arrival and provide specific emergency information if applicable;;
- if necessary, relocate staff/occupants/visitors to a more appropriate assembly area and where necessary, brief appropriate personnel; and
- if other staff are on duty and available during an emergency, the role of the Chief Warden may include delegating tasks to those staff, along with seeking the assistance of other available people.



'All-clear' instructions

After a fire, the Officer in Charge (OIC) of the fire service will issue the 'All-Clear' to the Chief Warden who will authorise the return to the facility.

For emergencies other than fire, the OIC of the relevant emergency service will give the 'All-Clear'. For example, NSW Police for a bomb threat.

Staff/occupants/visitors must not go back into the facility until the OIC of the responding emergency service has issued the 'All-Clear'. If this officer is not available, the Chief Warden can issue the 'All- Clear'.

On advice of the 'All-Clear', the Chief Warden, will return staff/occupants/visitors to the facility and conduct a further head count.

Post-Emergency Responsibilities

Chief Warden

The actions by the Chief Warden include:

- when the emergency incident is rendered safe or the emergency service returns control; notify the ECO members to have occupants return to their facility, as appropriate. Activate Business Continuity Plan if applicable;
- conducting a debrief with all affected staff, discuss what happened, what went well and what can be done differently next time. Engage with attending emergency services;
- organising any trauma counselling required for staff and visitors;
- compiling a report for the EPC and management;
- collating records of the event during the emergency for the debrief and ensure they are secured for future reference;
- cleaning, servicing and replacement of specialised equipment; and
- compiling a report of the actions taken during the emergency for the debrief.

NOTE: the re-entry and post-emergency actions should be done in collaboration with the Chief Warden and emergency services OIC.

Debriefing

After an emergency incident, the Chief Warden will, consult with members of the ECO, EPC members and a Head Office representative to determine debriefing actions required. This will include meeting with staff to discuss the emergency, actions taken and procedures followed.

The Chief Wardens written report and any additional documentation (i.e. incident reports) should be reviewed and kept securely. Corrective actions should be noted and any amendments to emergency procedures recorded.

See Appendix 3 – Chief Warden Incident Report.



FIREARMS REGISTRY REPORTING REQUIREMENTS

Condition 9 of the range approval requires that "Any incident or accident causing injury to a person or property damage, involving the possession or use of firearms on the range must be reported to NSW Police immediately and separately to the NSW Police Firearms Registry Unit".

Crime Scene Preservation Guidelines

If an incident or accident involves the use or possession of a firearm, the following actions for securing the scene include:

- Immediately contacting '000' or local NSW Police Station.
- Rendering any required first aid.
- Determine the crime scene and remove all persons from the area. Cordon off the area. (There may be multiple crime scenes).
- Not allowing any persons to enter this area.
- DO NOT CLEAN UP ANY CRIME SCENE, vital evidence may be destroyed.
- Assigning a member of staff to guard all crime scenes until the arrival of NSW Police.
- Remembering some evidence may not be visible to the naked eye such as blood, semen, skin cells, saliva, hair or fingerprints.
- Not moving any items that may have been involved in an offence unless.
- Notifying NSW Police if any items have been moved or removed from the crime scene.
- Making notes in relation to the incident. Time, date, location, description of offender(s), vehicle(s) involved, firearms used, last known direction of offender(s), any movement of items involved in the incident.
- Obtaining any CCTV footage and the Security Sign on sheets.
- Obtaining any details of witnesses and try to keep all witnesses separated to maintain the integrity of their evidence.
- Handing this information to NSW Police on arrival.
- Being prepared to make a statement to NSW Police regarding the incident.

Resumption

When the NSW Police or another responding emergency service provides the 'All Clear', the Chief Warden will return the staff/occupants/visitors to the Complex.

On return to the facility, the Chief Warden will conduct a head count and account for all staff/occupants/visitors. The Chief Warden must immediately advise the NSW Police of any missing staff/occupants/visitors so that follow-up action can commence.

Normal operations can be resumed when a head count has been completed and everyone is accounted for.

Recovery

Recovery is the resumption of occupation and support services to staff/occupants/visitors (normal operations) or relocation. The Chief Warden or Site Manager will coordinate this.

Relocation

If declaration of the 'All-Clear' is delayed for any reason, the Chief Warden will need to make an assessment about the viability of returning to the facility and the possible need to relocate staff/occupants/visitors.

Under these circumstances, the Chief Warden will decide, based upon the facts, on a course of action, making the necessary arrangements.



General Reporting Information

Timely reporting of emergencies is essential to the recovery process and allows the Office of Sport to improve emergency prevention, response systems and investigation of incidents.

Various internal and external reporting requirements are in place regarding emergencies. It is important to note that reporting requirements apply even if an emergency is averted.

Internal reporting includes:

- Contacting the WHS representitve from the Complex and reporting any hazard or incident.
- Notifying Asset Management as soon as possible of any damage, failure of emergency equipment or any significant emergency occurring so they can assist with repairs or other corrective actions.
- Staff members not speaking to the media. All queries from any media outlet are to be directed to the OOS Head Office.

External reporting requirements include:

- Notifying SafeWork NSW of all serious incidents and other reportable incidents.
- The relevant authority should contact relatives of anyone seriously injured as soon as possible.
- Reporting all security threats to security officers or the facility manager.

Post-Incident Investigation

Following an emergency at an Office of Sport facility, or involving a staff member, an internal or external investigation will commence as per the Work Health and Safety Hazard/Incident Management and Injury Notification Procedure.

If a SafeWork NSW Inspector or the NSW Police attend the workplace without notice, the Chief Warden must contact the Workforce Safety and Wellbeing unit as soon as possible.

Employee Support

Office of Sport offers assistance to all employees through the Employee Assistance Program (EAP). This is a confidential counselling service for employees and their eligible family members. Early assistance with a minor issue may prevent it from becoming a major one.

Issues your EAP can assist with:

Relationships	Work/life balance	Team performance
Career	 Bullying and Harassment 	Work performance
Work crisis and trauma	 Anxiety and stress 	 Depression
Communication	Conflict	Suicide
Redundancy	Career transition	Violence and anger

Phone 1300 360 364



SECTION SEVEN FIRE / SMOKE

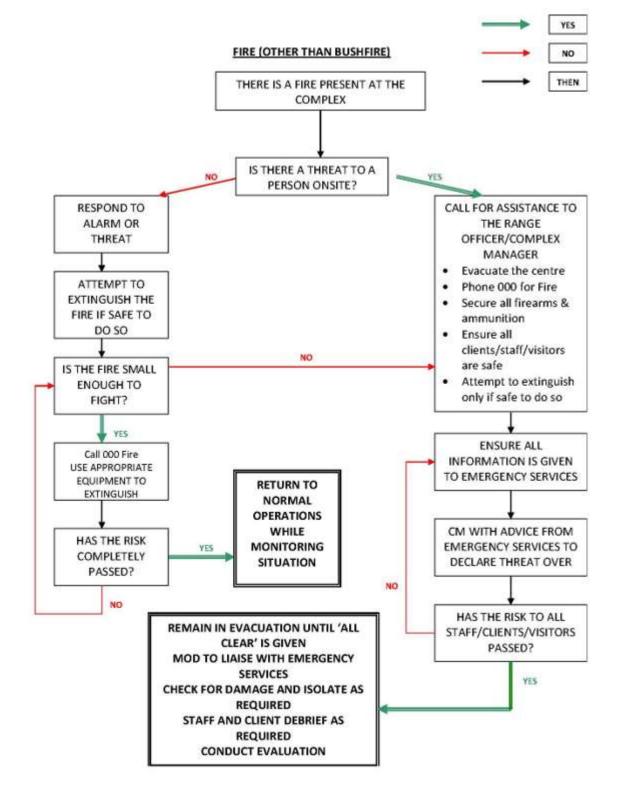
EMERGENCY

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FIRE / SMOKE EMERGENCIES - INITIAL RESPONSE ACTIONS

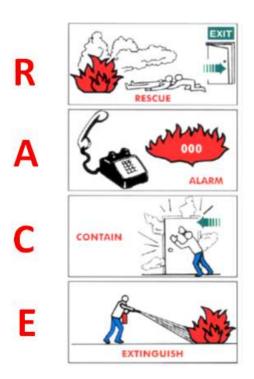
Fire/Smoke Flowchart





Initial Response Actions

NOTE: Wardens must give priority to the preservation of life. The primary duty of staff is not to combat the fire but to ensure as far as practicable and to the best of their ability, the safety of themselves and others. Staff with current skills in the use of extinguishers or other equipment may attempt to extinguish the fire, only if safe to do so.



The acronym **RACE** are actions to be considered on discovering a fire.

RESCUE (REMOVE) Persons from immediate area if safe to do so.

ALERT (ALARM) Internally – Persons in immediate area Person in Charge Externally – Fire Brigades (000) Neighbouring facilities

CONTAIN (CONFINE) Close doors to contain the fire and smoke if safe to do so on exiting.

EXTINGUISH (EVACUATE) Extinguish fire only if suitably trained and it is safe to do so

RACE

In the event, an alarm is sounded or a report of smoke or fire in a structure or building is received, the following procedures should be undertaken.

The sequence of these steps may vary according to the circumstances of the fire emergency, but priority is given to the life of staff/clients /visitors.

- Call the fire service on Triple Zero '000'.
- Rescue and/or move occupants/visitors in immediate danger, but only if it is safe to do so.
- Close doors to seal off the area where fire or smoke is observed, but only if it is safe to do so.
- Evacuate the facility, starting with the most ambulant occupants/visitors and those who are able to leave without assistance.
- Evacuate remaining occupants/visitors who need assistance, following any measures described in their PEEP.
- Delegate tasks to available workers and seek assistance from other available people.
- If it is safe to do so, search the facility (workers to operate in pairs if possible), including toilets, storerooms and other areas not normally used, to ensure that everybody has evacuated from the building.
- Ensure that occupants/visitors proceed directly to the Assembly Area.
- Remain at the Assembly Area and conduct a headcount to ensure that all staff/occupants/ visitors are present.
- Advise the OIC of the emergency service if someone is missing.
- After all staff/occupants/ visitors are evacuated and accounted for, wait for the 'All–Clear' from the OIC of the emergency service before returning staff/occupant/ visitors to the facility.



Chief Warden (designated by a white helmet)

On advice of a fire emergency, the following procedures should:

- Attend the respective range office, put on Chief Warden Helmet, take a mobile telephone / hand held two-way radio / loud hailer and proceed initially to the range office to direct operations or proceed directly to the external impacted area.
- Ring for the fire service on Triple Zero -'**000**'; provide the operator with clear and distinct details of the location and type of fire if possible and importantly if persons are injured or missing.
- Continue to co-ordinate emergency activities until the arrival of the first attending emergency service or unless it becomes untenable to do so or all persons have been accounted for.
- Utilise the mobile telephone or a hand held radio or a loud hailer, instruct all Range Wardens/Wardens to make a search of their areas if they consider it safe to do so and conduct a head count.
- Instruct other staff to escort occupants from the incident building to designated staging or final assembly area as considered necessary.
- Obtain final head counts from staff and if a discrepancy exists, arrange a recount at the staging or final assembly area only. If the discrepancy still exists, advise the OIC of the attending fire service as soon as possible or ring Triple Zero '**000**' and advise that a person or persons are unaccounted for and may still be inside the building.
- Confirm with Area/ Range Wardens that all firearms and ammunition have been secured.
- Direct the First Aid Officer to the location of any injured persons or to the Assembly Area. Obtain a list of names of any injured persons and give to the OIC of the first attending emergency service. Smoke inhalation is very likely in these incidents.
- Arrange for another staff member to wait at the main entry gate to meet responding emergency services and then direct them to the incident area.
- Await the arrival of the attending emergency service as near as practicable to the incident in order to hand over the control of the incident and any other relevant details to the Senior Officer.

The attending fire service will require the following minimum information:

- The exact location and type of incident within the building.
- The number of persons NOT accounted for.
- The number of injured, their location and nature of injuries.
- A layout of the building including the location of the solar battery storages and switchboard.
- The location of any main gas stopcocks, LPG cylinders or medical cylinders.
- The location of the diesel storage or hazardous goods storage.

NOTE: The Chief Warden shall standby to assist the senior emergency service Officer as required, otherwise he or she is to proceed to the final assembly area until the emergency service closes the incident.

NOTE: NO PERSON IS PERMITTED TO RE-ENTER ANY BUILDING/STRUCTURE UNDER ANY CIRCUMSTANCES, UNLESS THE SENIOR OFFICER OF THE ATTENDING EMERGENCY SERVICE AND OR THE SITE MANAGER GIVES AN 'ALL CLEAR'.

The details of the incident should be reported in line with OOS procedures. Use the OOS online reporting system.



Area Wardens (designated by a red helmet)

On the sounding of an alarm, or verbal advice of an incident, all Area Wardens are to:

- Put on their helmets; take a hand-held radio and standby for instructions from the Chief Warden.
- Where the incident is located within the Range Wardens area, he / she shall arrange the immediate evacuation of all occupant's to the closest evacuation point.
- Where the incident is located within a staff working area or range, they shall arrange the securing of all firearms and ammunition.
- Area/Range Wardens shall conduct a final head count at the staging Area or final assembly area. Where numbers do not correspond to those on record, notify the Chief Warden.
- Range Wardens will hold all occupants at the final assembly area: until the Chief Warden gives the 'All Clear'.

First Aid (designated by green helmets)

During an emergency, the First Aid Officer will:

- report to Area Warden;
- attend to persons injured (if it is safe to do so) and advise the Chief Warden of any injury or illness that may require immediate evacuation; and
- take the portable first aid kit and defibrillator with them to the assembly areas in the event of a building evacuation

Optional Fire Fighting Measures by Office of Sport Staff Only

On confirmation of a fire, the staff in the immediate incident area should raise the alarm via radio/mobile phone and advise the Chief Warden. The directions of the Chief Warden must be followed to then evacuate or relocate all occupants to a staging or final assembly area.

The Chief Warden will notify Triple Zero - '000', unless staff are directed to make the call.

After assessing the incident and if safe to do so, investigate with a minimum of two staff. The second staff member's role should be to ensure a safe escape passage is available at all times.

The following actions should be considered:

- Staff to assess size and type of extinguishment.
- Staff to obtain appropriate type of portable fire extinguisher or a fire hose reel (all electrical sources need to be isolated prior to use).
- Proceed to extinguish, following the PASS technique.

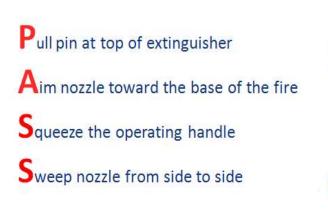
NOTE: If the fire cannot be extinguished by ONE complete extinguisher discharge, (approximately 90 seconds), staff must EVACUATE the area immediately. They must then report their actions immediately to the Chief Warden and advise that the fire has not been controlled.

- Once extinguished, one staff member should remain at the incident until the arrival of the Fire Service in order to prevent any re-ignition of the fire. The attending Fire Service will render the area safe after an investigation.
- If the fire is extinguished prior to the arrival of the emergency services, ensure that the area is not disturbed and the Chief Warden is notified.
- Complete all relevant reporting procedures.



Extinguisher operating Instructions

- 1. Remove the extinguisher from the wall.
- 2. Walk briskly to the fire (never run).
- 3. Use the correct extinguisher for the class of fire.
- 4. Remember the acronym **PASS** when operating the extinguisher.



Fire Blankets

Fire blankets are used on small electrical appliance fires and flammable liquid containers such as deep fat fryers.

PULL THE PIN

AT BASE

SWEEP NOZZLE

ANDLE

- 1. Remove fire blanket from container and carry to the fire.
- 2. Grasp blanket by fitted tabs and wrap hands into blanket.
- 3. Approach fire with arms straight and using the blanket for protection.
- 4. Gently lower blanket onto fire by bending legs and keeping head at hand level.
- 5. Turn off the source of the heat.

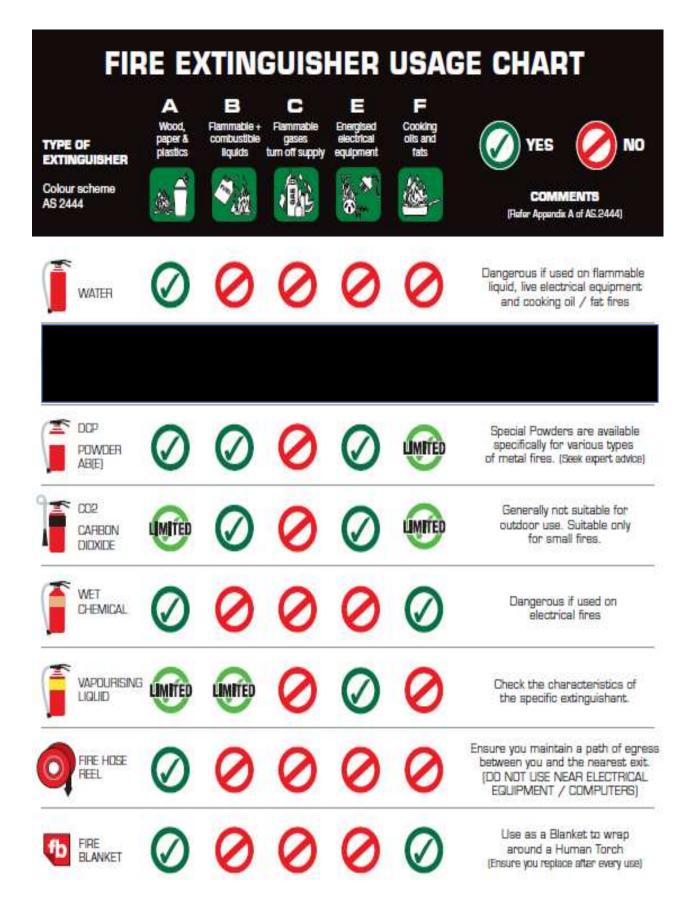
6. Leave the fire blanket on the pot or appliance. Do not remove a pot from the stove, and leave all appliances until the fire service arrives.

- 7. Call Triple Zero '000' and ask for the fire service.
- 8. Fire blankets are designed for small class F, A and B fires.
- 9. They can also be used for clothing fires.





Fire Extinguisher Usage Chart



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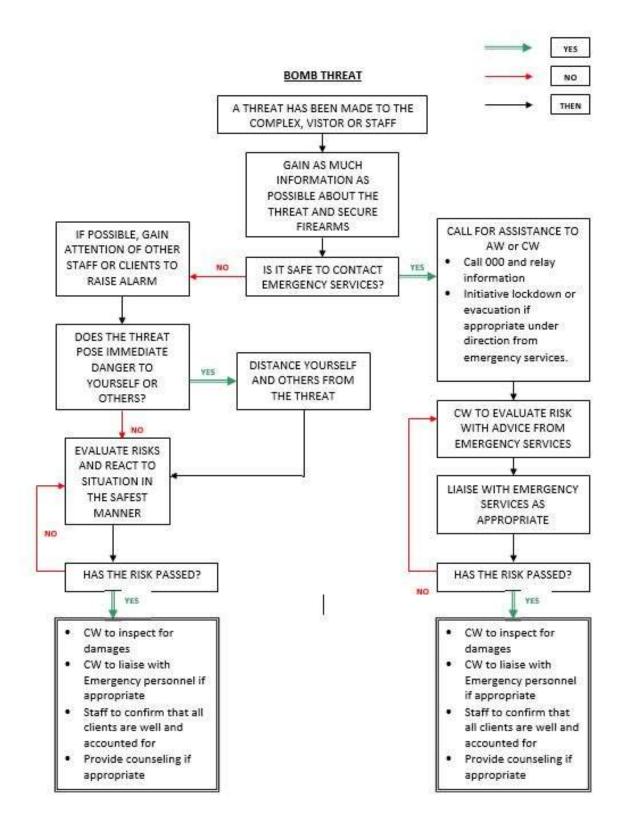
SECTION EIGHT

BOMB/PHONE THREAT

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BOMB/PHONE THREAT

Bomb/Phone Threat Flowchart







Bomb/Phone Threat

Bombs can be any shape or size, can look obvious or be camouflaged and may vary in their sophistication and may or may not explode (e.g. incendiary, radiological or chemical). Bombs can be placed in particular locations, can be delivered by an unsuspecting courier, sent in the mail or be concealed in a vehicle parked in a car park. The common term 'Bomb Threat' falls into two main categories:

See Appendix 8 – Mail or Parcel Bomb Checklist. See Appendix 9 – Bomb/Phone Threat Checklist.

Hoax or Genuine

Generally, the main form of threat will be via the telephone. It is vital that staff are aware of their role in attempting to obtain as much information from the caller as possible

After an analysis of the available information, the threat will fall into one of two main sub categories:

Specific Threat

This is the more serious of the two. Treat this threat as being genuine, as the caller may be prepared to provide specific information about the target (person or building), location, and type of device and when it will explode.

Non-Specific Threat

Is far the most common. However, it must be treated as genuine until proven otherwise. The caller will provide scant information only, such as, "a bomb is in your building" and then hang up.

One of four possible decision options are considered:

- Ignore the threat and take no further action.
- Undertake a search without evacuation.
- Evacuate and then conduct a search.
- Evacuate and await a search by NSW Police.

The aim of a search is to locate something that appears out of place for the area such as:

- Objects similar to the one described in the threat.
- Peculiar shaped or unusual sized object.
- Objects for which owners cannot be found.
- Objects that are not normally kept in that area.
- Objects that are partially hidden or are found in unusual location.
- Clear the area, lock all entry doors, call the NSW Police and advise them of all details.

NOTE: Turn off two-way radios and mobile telephones within 300mtrs. Consider using a runner to notify the Police using mobile telephone outside the 300mtr exclusion.

Chief Warden

- 1. Upon advice of a bomb threat, the Chief Warden shall put on their helmet and ring the '**000**'. (Note the NSW Police may or may not attend depending upon the available evidence)
- 2. Organise the following;
 - Ban the use of all two-way radios and mobile telephones by ALL PERSONS where possible.
 - Use a direct approach (face to face).
 - Instruct the staff to carry out a brief search of their area. If nothing found, they may resume their normal duties after advising the Chief Warden of the result.



- If a suspect object is found, instruct staff to immediately evacuate all occupants from the area for a radius of 200m where possible and advise the NSW Police; then follow the directions from the NSW Police as necessary.
- 3. Confirm firearms and ammunition have been properly secured.
- 4. Evacuate the site Commence evacuation if all available information points clearly to a device at the site, either inside or outside a building. The objective here is to evacuate the area immediately, advise NSW Police and have them conduct the search.

NOTE: Do not use loud hailers to provide instructions to staff unless a critical situation has developed.

Area Wardens

- Upon advice of a bomb threat, the staff/wardens shall put on their helmets and conduct an immediate brief search of their building, structure or area for anything that is out of place such as packages / boxes / cartons / briefcases and the like.
- If an object is found, DO NOT TOUCH IT. Advise the Chief Warden of its location and any features you can see without moving or touching it, such as;
- 1. distinguishing marks;
- 2. size of object;
- 3. any protrusions on any face particularly underneath such as wires or rods;
- 4. any sounds emanating from the package;
- 5. any smell of almonds; and
- 6. any smell of flammable liquids or other odours.
- Follow instructions from the Chief Warden as to the evacuation methods.
- Where the incident is located within a staff working area or range, they shall arrange the securing of all firearms and ammunition.

First Aid Officer and Communications Officer (where appointed)

- Put on respective helmet, contact the Chief Warden by verbal means, and await instruction from the Chief Warden.
- Do not use any two-way radios or mobile phones until further advised.

HOT-UP

HOT-UP is a term used to describe a process for making an initial assessment about unattended, doubtful or suspicious items. If a suspect item fails any of the HOT-UP questions, it should increase the Chief Warden's awareness and ability to make an informed decision ensuring the ongoing safety of all staff/visitors and assets.





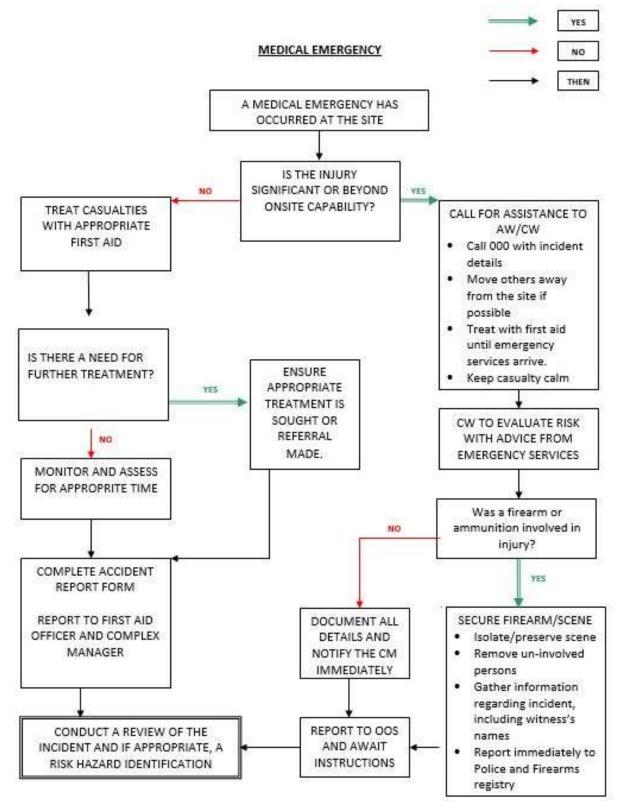
SECTION NINE

MEDICAL EMERGENCY

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MEDICAL EMERGENCY

Medical Emergency Flowchart





Medical Emergency Procedures

The types of medical emergency are many and varied. The general principals remain the same, that is, for urgent cases call for an immediate response by NSW Ambulance and or a local doctor and take advice as to what treatment is required to stabilise the patient prior to the arrival of the doctor or NSW Ambulance. Staff should only render first aid only to the level of their training/capability.

- Activities undertaken on-site have some inherent risks, which may give rise to serious medical emergencies. Specific procedures for these activities can be found in the relevant guidelines.
- Both domestic and wildlife incidents should also be considered the Poisons Information number is 131126 for animal / insect bites. Appropriate first aid should be rendered for such incidents.
- For all other medical emergencies refer to the Office of Sport First Aid Policy.

If you witness a medical emergency, remain calm and stay alert:

- Dial Triple Zero'**000**' and request an Ambulance.
- State the nature of the situation and provide the following detail as requested: Address, Floor/Area, details of Injury, your name and a return phone number
- Do not hang up before the ambulance operator has received all the relevant information from you.
- Have someone remain with the injured person until help arrives.
- Call for a First Aid Officer based on their training, the First Aid Officer should render assistance to the injured and make them comfortable.
- Clear the area of any by-standers.
- If the injury has resulted from a fall, do not move the person and do not leave them unattended.
- The First Aid Officer will remain with the injured person until arrival of the Ambulance.
- Ensure responding emergency services personnel have a clear path of access to the injured person.
- The Warden or First Aid Officer should alert the Chief Warden of the incident and possible need for debriefing.

• NOTE: Report any injury involving a firearm in line with the Range Conditions. The Firearms Act 1996 requires "Any incident or accident causing injury to a person or property damage, involving the possession or use of firearms on the range must be reported to NSW Police immediately and separately to NSW Police Firearms Registry Range Unit".

Apply First Aid Action Plan

- D Check for **DANGER:** Hazards, Risks, safety for you, bystanders and the casualty.
- R Check for **RESPONSE**: Check the casualty for a response by touching the casualty's shoulders and asking loudly "Are you alright". Is the casualty Conscious or Unconscious?
- **SEND** for help: If unresponsive, call **000** for an Ambulance.
- A Check for **AIRWAYS**: Ensure the airway is open and clear of objects.
- **B** Check for **BREATHING**: Keep the airway open and check for normal breathing. LOOK, LISTEN and FEEL for more than 10 seconds for normal breathing.
- C Commence CHEST COMPRESSION: If the casualty has no signs of life, is UNCONSCIOUS, UNRESPONSIVE, not MOVING or not BREATHING normally, then commence compressions, but ONLY if trained and safe to do so. CPR involves giving 30 compressions at a rate of approximately 100 compressions per minute followed by 2 breaths.
- D Apply a **DEFIBRILLATOR** (if available). Defibrillation is the emergency procedure where first-aiders apply the Automated External Defibrillator (AED) to the chest of a cardiac arrest casualty and the device delivers a controlled electric shock to the casualty's heart.



On advice of a medical emergency, the following procedures should be carried out:

Chief Warden

- Put on helmet, gather mobile telephone, and hand held radio and immediately proceed to the incident area to assume control.
- Determine from other staff or witnesses the number of persons involved in the incident and their name/s.
- Direct staff to carry out first aid as appropriate to any injuries. Where the treatment is clearly above the first aid level, advise the appropriate emergency services by dialling Triple Zero – '000', such as the Ambulance Service, Fire Services or NSW Police and request an immediate response.
- Direct a staff member to stay with the patient at all times until the emergency services arrive.
- Direct the Area/Range warden where the incident is located within a staff working area or range, they shall arrange the securing of all firearms and ammunition.
- Where possible arrange for another staff member to wait at the main entry gate to meet responding emergency services and then to direct them to the incident area.
- Conduct handover with the OIC of an attending emergency service.
- Any incident or accident causing injury to person or property damage, involving the possession or use of firearms on the range must be reported to NSW Police immediately and separately to NSW Police Firearms Registry Range Unit.

First Aid (designated by green helmets)

During an emergency, First Aid Officer will:

- Report to Area Warden.
- Attend to persons injured (if it is safe to do so) and advise the Chief Warden of any injury or illness that may require immediate evacuation.
- Take the portable first aid kit with them to the assembly areas in the event of a building evacuation.

Area Warden

- On instruction from the Chief Warden or on being advised of a medical emergency, Area Wardens who are not involved in other immediate matters should put on their helmets. Then take up a loud hailer (where supplied), a hand held two-way radio or mobile telephone and contact the Chief Warden for directions as to possible deployment to assist either with the rescue effort or patient first aid treatment or occupant security.
- Where the incident is located within an Area Warden's area or range, they shall arrange the securing of all firearms and ammunition.
- Staff are to follow the directions of the Chief Warden or the OIC of the attending emergency service.

Snake Bites – First Aid Action Plan - Signs and Symptoms

See Appendix 10 - Snake catch and release on page 98.

- puncture marks at the bite site
- copious amounts of saliva
- pale, cool skin, progressive onset of sweating
- difficulty breathing and swallowing
- chest and abdominal pain or discomfort
- headache
- coma

Pressure Immobilisation

- primary and secondary assessment
- rest and calm casualty
- apply pressure immobilisation bandage

- tingling or numbness
- anxiety
- rapid, weak pulse
- blurred vision
- nausea / vomiting
- collapse
- dial triple zero '000'
- immobilise the limb with a splint



SECTION TEN

PERSONAL THREAT

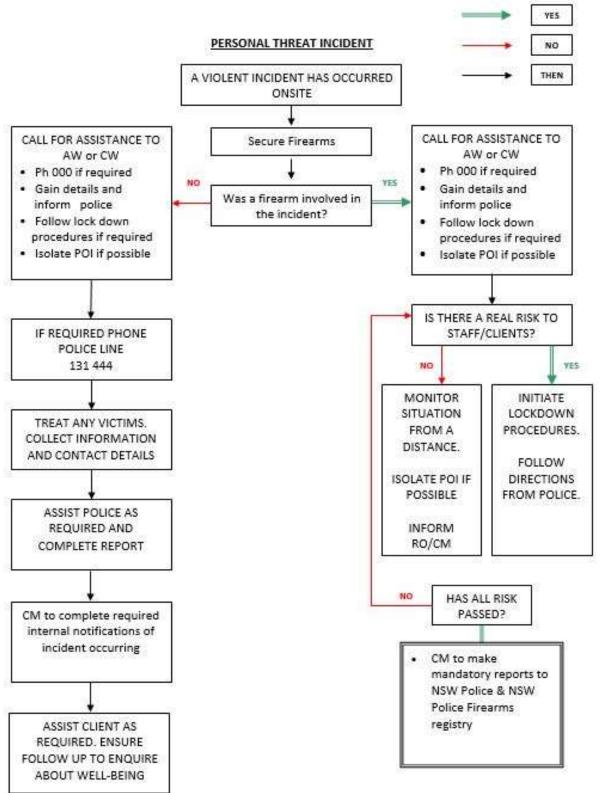
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PERSONAL THREAT

PERSONAL THREAT

Personal Threat Flowchart



CODE BLACK



Personal Threat - Violent Incident On-site

At times, a situation may arise when you have to deal with verbal abuse, threatened violence or substanceaffected behaviour from occupants or visitors. This can cause a great deal of distress to people. In the event of a violent incident, the first priority is the safety of other clients and staff.

Defuse the situation

- Find a suitable solution to the cause of the problem.
- If not, politely ask the offending person to leave the building.
- Inform the manager or senior staff member of the situation.
- If there is a perceived threat to life or wellbeing, call the NSW Police immediately.

Chief Warden

- If possible, isolate the perpetrator. If not, isolate all other clients and staff.
- Do not place yourself at risk.
- Obey the offender's instruction.
- Attempt to de-escalate the situation and avoid getting into an argument.
- Keep a safe distance between yourself and the offender.
- If the matter is deemed serious, dial triple zero '**000**', NSW Police intervention should be sought.
- Take note of exits or other possible escape routes and try to get as close as possible.
- Activate the duress system (if installed).
- Call for assistance from another staff member as soon as possible.
- Observe continuously any objects touched by the offender.
- Record description of offender, what was said, touched etc. as soon as possible.
- Isolate the area until Security or NSW Police arrive.
- If no solution is available, politely ask the offending person to leave.
- Ask NSW Police to attend and tell the offending person you have done so.

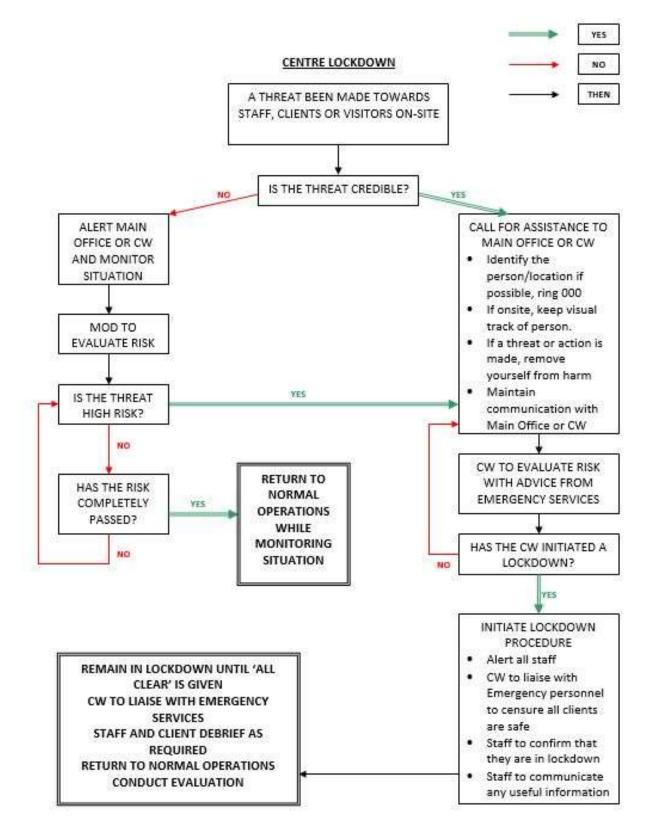
In the event the incident involved the possession or use of a firearm:

- The incident must be reported to NSW Police and NSW Police Firearms Registry Unit immediately.
- Secure the scene for NSW Police to investigate the incident as per the crime scene preservation requirements set out in this document.
- Inform other staff of the situation.
- Organise debriefing for affected staff and people in the facility when the incident is over.

NOTE: Condition 9 of the range approval requires that "Any incident or accident causing injury to a person or property damage, involving the possession or use of firearms on the range must be reported to NSW Police immediately and separately to the NSW Police Firearms Registry Unit".



LOCKDOWN FLOWCHART





LOCKDOWN

In some critical situations, e.g. armed intruder in the vicinity or civil disobedience, or external emergency evacuation of persons from the building may not be the most appropriate response to safeguard lives. In these circumstances, the Chief Warden may initiate a **lockdown** procedure.

Chief Warden

- Notify Area Warden to immediately lock all doors and windows.
- Notify the NSW Police and request assistance.
- Where time permits confirm firearms and ammunition have been properly secured.
- Direct Area Wardens to take occupants to designated lockdown areas.
- Notify OOS Management if they are not already aware of the situation.

Area Warden – on receiving advice to Lockdown:

- Wardens should check toilets, outdoor structures, club building, and direct all occupants to designated lockdown areas.
- Where the incident is located within a staff working area or range, they shall arrange the securing of all firearms and ammunition.
- Advise occupants that they must remain where they are and not move around the building or leave the area.
- When lockdown is complete in the area of responsibility, the Area Warden shall contact the Chief Warden by mobile phone.
- Collate a list of names of those present.
- All persons shall keep a low profile, out of sight and away from windows until the "All Clear" is given from the Chief Warden or emergency services personnel.
- No person is to leave the lockdown area for any reason until this announcement.
- When the "All Clear" is given advise personnel away from the building that it is safe to return.

NOTE: It is imperative, in this type of emergency that ECO members and Management remain calm and promote an appearance of confidence at all times.

NOTE: Condition 9 of the range approval requires that "Any incident or accident causing injury to a person or property damage, involving the possession or use of firearms on the range must be reported to NSW Police immediately and separately to the NSW NSW Police Firearms Registry Unit".

See Appendix 7 – Lockdown checklist on page 94.



ARMED INTRUDER

Armed hold-ups are given appropriate serious consideration in these procedures. The possibility of injury to staff and occupants is a distinct possibility. All staff are to follow the instructions of the intruder and not to place themselves, other staff or site occupants at risk.

Armed Hold-up Procedures

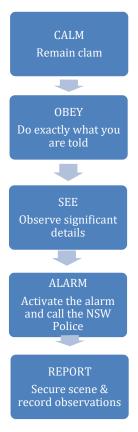
- 1. Do not be heroic Do only what you are told and nothing more.
- 2. Obey the intruders' instructions.
- 3. Observe as much as possible about the intruder, including speech, mannerisms, clothing, scars, tattoos and other distinguishing features. If possible, estimate the intruder's height.
- 4. If you are out of danger, stay out of danger and leave the building if safe to do so and raise the alarm. If possible, observe the vehicle used, its description registration number and escape route.
- 5. Ask witnesses to remain until NSW Police arrive. Mark all areas where the intruder stood or anything he touched then keep people away from those areas until NSW Police have checked for fingerprints and made other necessary examinations.
- 6. If the intruder tendered a demand note, preserve it untouched for fingerprint examination.
- 7. Until the NSW Police arrive, think about what happened but do not talk about it. If possible, write your observations down but without conferring with others. NSW Police want your impressions uninfluenced by others.
- 8. Release of information to the media is the sole responsibility of the Office of Sport Head Office or their nominee and all such inquiries should be referred directly to the Head Office Media Unit.

Chief Warden

- On advice of an armed hold-up the Chief Warden shall immediately ring the NSW Police on Triple Zero '**000**' and advise them of all available details.
- The Chief Warden shall follow the instructions given by the NSW Police as necessary for the safety of all occupants and comply with all directives from the intruder(s).
- Where time permits, confirm firearms and ammunition have been properly secured.

Area Warden/Wardens

- When the Chief Warden is not contactable and on advice of an armed hold-up, and ONLY when it is
 possible to do so without jeopardising or risking other staff or occupants, immediately ring '000' and
 advise the NSW Police of the situation. A second call to the Chief Warden must be made immediately
 to advise them of the situation.
- Staff shall follow the instructions given by the NSW Police and where necessary comply with all directives from the intruder(s).
- Where the incident is located within a staff working area or range and it is safe to do so, they shall arrange the securing of all firearms and ammunition.





Civil Disorder

Civil disorder is rare however; the EMP should make provision for specific actions to be undertaken by the Chief Warden, E.C.O and NSW Police. Civil disorder usually occurs outside a building.

The type of action the demonstrators will undertake will be dependent upon the initial reasons for the unrest as perceived by them. Similarly, any re-active measures undertaken by the Chief Warden, the E.C.O. and the NSW Police will be determined by the demonstrator's actions.

The Complex is large and control of such demonstrations will be extremely difficult or impossible in open space areas.

Chief Warden

The Chief Warden should put on his or her helmet, take a hand held radio and carry out the following:

- Notify the NSW Police, request their assistance and follow their instructions.
- Advise all staff of the incident.
- Where time permits confirm that all firearms and ammunition have been properly secured.
- Ensure the site is locked down.
- Alert other members of the E.C.O. mobile telephone or radio.
- Alert the Office of Sport of the situation.
- Restrict all staff and occupants from exiting / entering the Complex.
- Restrict direct contact between any demonstrators and occupants where possible.
- Follow the directions of the NSW Police.

Area Wardens

- Any staff becoming aware of any civil disorder should immediately notify the Chief Warden advising of all possible details then await further instructions.
- Where the incident is located within a staff working area or range and it is safe to do so, they shall arrange the securing of all firearms and ammunition.

Cessation of Incident

On cessation of the incident, inspect any damage caused, liaise with NSW Police, advise the Office and Sport Head Office and record all details for possible reference by NSW Police for any possible criminal charges that may be laid later.

Return to Normality

As soon as possible, the Chief Warden shall return the Complex to normal operations.



SECTION ELEVEN

INTERNAL EMERGENCY

INFRASTRUCTURE



INTERNAL (INFRASTRUCTURE) EMERGENCY

Electrical Power Failure

The electrical supply is critical both to the operation of the EMP and the Complex and its peripheral equipment such as base radios, computers, scoring systems, lighting, firefighting and sanitary wastewater pumps. The Complex will normally be provided electrical power from the off grid solar array and associated battery systems. Where these solar systems fail, independent stand-by diesel generators shall provide power to individual ranges.

NOTE: Portable generators are useful when temporary or remote electric power is needed, but they also can be hazardous. The primary hazards to avoid when using a generator are carbon monoxide (CO) poisoning from the toxic engine exhaust, electric shock or electrocution, and fire.

Chief Warden

- Determine if the failure of the power generator can be rectified at a local level or if a technician needs to attend to return the equipment to service.
- Advise all Area Wardens via mobile phone or face to face of the expected duration.
- Advise all Area Wardens and review the minimum requirements necessary for the Complex to safely remain operational alternatively where the delay is extensive, make arrangements to close the Complex.

NOTE: Consideration should be given to the use of portable two-way radios for communication due to reducing battery life. Sufficient replacement batteries should be available to support extended emergency conditions or if another emergency incident arose.

Area Wardens and Staff Daylight hours:

- All staff / wardens shall carry out the instructions issued by the Chief Warden.
- All wardens shall put on their helmets (identifying products), take a two-way radio (but use sparingly) and a loud hailer where necessary and advise Complex occupants of the power failure and its expected duration and any other courses of action.

Solar array or Storage Battery Failure

At the outset of a solar array electrical supply failure, the Complex Manager shall arrange to check the electrical distribution board's circuit breakers. Should any circuit breakers continue to trip, seek an immediate response from a service contractor.

Solar Array systems including inverters and batteries are located at the 50m and the 500m Range Offices.

Ensure that the relevant stand by diesel generator starts. If not arrange to check fuel levels and battery condition. In any failure, telephone the service contractor seeking their immediate response. Diesel generators are located at the 50m and 500m Ranges.



Gas Leak

In the event of a BBQ gas leak:

- 1. Isolate the gas supply by turning off the gas cylinder if safe to do so. Remove all ignition sources if unable to shut off cylinder.
- 2. Immediately contact Fire and Rescue NSW dial '000'.
- 3. Notify and report to the Chief Warden any actions taken.
- 4. Establish scope of emergency and whether safe containment will be speedily achieved (if in doubt commence evacuation).
- 5. Ensure injured are moved to a place of safety and no one is exposed to further risk or injury.
- 6. If evacuation does occur, ensure the assembly area is located up hill and upwind of the location of the leak and that, the wardens are advised of the new assembly area location if changed from the normal assembly area.

Remain at the emergency assembly area until further advised by emergency services.

Water Utilities Failure

In the event of a failure of water supplies on-site:

- 1. Staff may need to consider alternative water supplies.
- 2. Report the failure to the relevant service provider.
- 3. Contact the Directors and advise them of the situation.

In the event the potable water supply on the site is suspected to be contaminated:

- 1. Stop using water supplies as soon as the contamination is noticed or suspected.
- 2. Shut off and isolate water supply.
- 3. Advise all staff/occupants/visitors for safety purposes to use bottled water.
- 4. Call an ambulance on '000', if any workers/children/visitors/occupants require medical attention.
- 5. Report the failure or contamination to the relevant service provider to be rectified.
- 6. Contact the Directors and advise them of the situation.

In the event of broken or leaking water pipe resulting in flooding within the building:

- 1. Isolate/turn off electricity and water at the tank.
- 2. Protect valuables and move equipment and documents above anticipated flood level.
- 3. Evaluate the need to evacuate.
- 4. Contact the emergency services if required dial '000'.
- 5. Upon the arrival of emergency services, consult as to whether the building or areas can be reoccupied safely.

NOTE: Water damage occurring inside a building can be very disruptive and costly to occupants and building owners. Although an expedient response is critical, taking short cuts can have undesirable consequences such as mould growth: mould discoloured surfaces, and odour problems. Moulds and fungi may cause allergic reactions in susceptible individuals as well as other potential health problems.



Sewer Utilities Failure

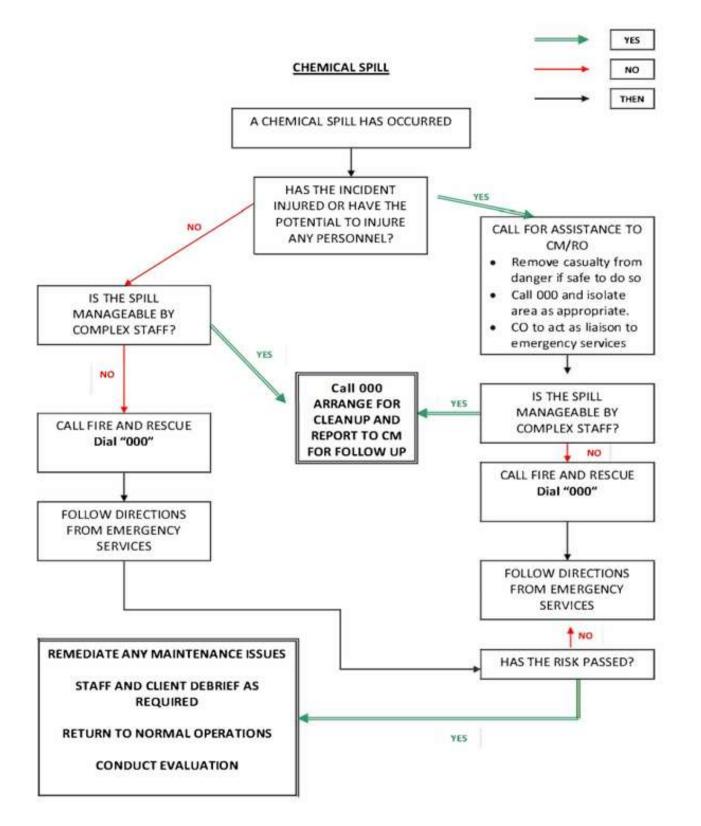
In the event a building is flooded by sewage or wastewater:

- Isolate electrical power in the area that has been flooded if there is any chance of electrical wires, extension cords, or electrical appliances or fixtures coming in contact with standing water or wet materials.
- 2. Evacuate sewage-contaminated areas right away. Areas of sewage spill should not be occupied by people who are not wearing appropriate protective equipment, as they are dangerous.
- 3. Decontaminate persons who have come into contact with the sewerage or wastewater using flowing clean water and soap.
- 4. Report the failure or contamination to the relevant service provider to be rectified.
- 5. Ensure the contaminated area is cleaned and disinfected before it is re-occupied.

NOTE: Sewage spills contain contaminants that can cause serious illness or disease. Disease causing agents in raw sewage include bacteria, fungi, parasites, and viruses and can cause serious illnesses including bacterial infections, Tetanus, Hepatitis A, Leptospirosis, infections by Cryptosporidium and Giardia and gastrointestinal diseases.

CHEMICAL SPILL FLOWCHART







Chemical Spill

Safety Data Sheets (SDS) for Hazardous Materials and Dangerous Goods are kept on-site. These sheets detail the chemical and physical properties, health hazard information, precautions for use and safe handling information for each hazardous substance.

NOTE: Hazardous Materials and Dangerous Substances are to be stored on-site in accordance with Legislative requirements and Advisory Standards.

Chief Warden

- Put on helmet, gather mobile telephone, and hand held radio and immediately assume control. Determine from other staff or witnesses the material and the number of persons involved in the incident.
- Dial Triple Zero '**000**', ask for the Fire Service due to chemical contamination. Provide the following details:
- 1. type of chemical
- 2. UN number or name of chemical
- 3. quantity estimate
- 4. type of exposure
- 5. number of casualties
- 6. consciousness state
- 7. treatment being provided
- In providing these details, additional services such as NSW Ambulance will be responded. Subsequent calls to Triple Zero '**000**' may be required depending on the size and nature of the incident.
- Reference to appropriate SDS and act accordingly to response procedures.
- **CONFIRM THE AREA IS SAFE TO APPROACH**. Do not enter any confined area where there is the slightest risk of being overcome by chemical fumes appropriate personal protective equipment as required must be worn in the area of the hazard. This may include gloves, face shield, wet weather gear and respiratory protection.
- Evacuate the immediate danger area and ensure that persons assemble in a well-ventilated area, uphill and upwind from the spill.
- Cordon off area, prevent access to unauthorised areas and do not allow any ignition sources or electrical equipment to be operated in the immediate vicinity.
- Notify any appropriate chemical experts as required.
- Establish the scope of emergency and whether safe containment will be speedily achieved. Ascertain hazardous substance and chemicals involved.
- If it is ascertained that safe containment may be achieved, retrieve spill kit (if available). Refer to the instructions on the spill kit and follow directions to contain the spill using the required personal protective equipment stated on SDS.
- All waste shall be removed consistent with any regulatory requirements and the incident should be reported under applicable statutory requirements.

NOTE: The emergency services should be contacted if the spill is of a significant size, the substance is unknown or highly flammable/explosive/poisonous or if it has entered any drainage systems or other environment such as waterways – **dial Triple Zero '000'.**

If the chemical ignites, follow the fire/smoke emergency procedure.



Area Warden

- Put on their helmets, or a hand held radio and stand by for instructions from the Chief Warden
- Where the incident is located within the Area Warden area of responsibility, arrange the immediate evacuation of all occupants closest to the incident to a staging area outside the incident building. Removal of client lists, structure records and the staff attendance book are the responsibility of the Area Warden.

Missing Persons

During induction, review with visitors "Staying Found" and what to do if separated at the range.

Upon determination that a person is missing:

Chief Warden

- Declare a cease fire across all ranges.
- Conduct a search of the immediate area with all available staff. (The person may wander into the danger zone of another range). Before leaving the rest of the group to find a person, see that they are supervised by another staff member.
- Determine when and where the person was last seen. Remain calm.
- Consider calling for stop of firing on all ranges, until they can be properly searched and cleared.
- Discover (if possible) the state of mind of the person. Were they depressed or angry, threatening to run away? A person who does not wish to be found will require a wider and more careful search.
- Check any known accomplices.
- Check all ranges and buildings on the site.
- Contact other administrative personnel about the situation. Include the name of the missing person, when and where last seen, description of person: hair, eyes, weight, height, and, as close as possible, clothing.
- If the person is not found in 20 minutes, they will be presumed lost. The Chief Warden will institute a public search that will include contacting the NSW Police, asnd the administration office.
- Complete an incident report and any other reports requested.



SECTION TWELVE

EXTERNAL EMERGENCY

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EXTERNAL EMERGENCY

MVA, BUSHFIRE AND STORM EMERGENCIES

An external disaster is classified as an event occurring outside the site, which may require a reaction from the staff to prevent impact to the sites staff, visitors, facilities or other assets. Examples:

• motor vehicle accident

- bushfire emergency
- storm emergency

Chief Warden

On advice of an external emergency, the Chief Warden shall immediately dial Triple Zero '**000**' and advise the relevant emergency service of the type of incident and all possible details.

The Chief Warden shall follow the instructions given by that emergency service and muster all available Area Wardens to assist where possible and where considered safe to do so.

Area Warden

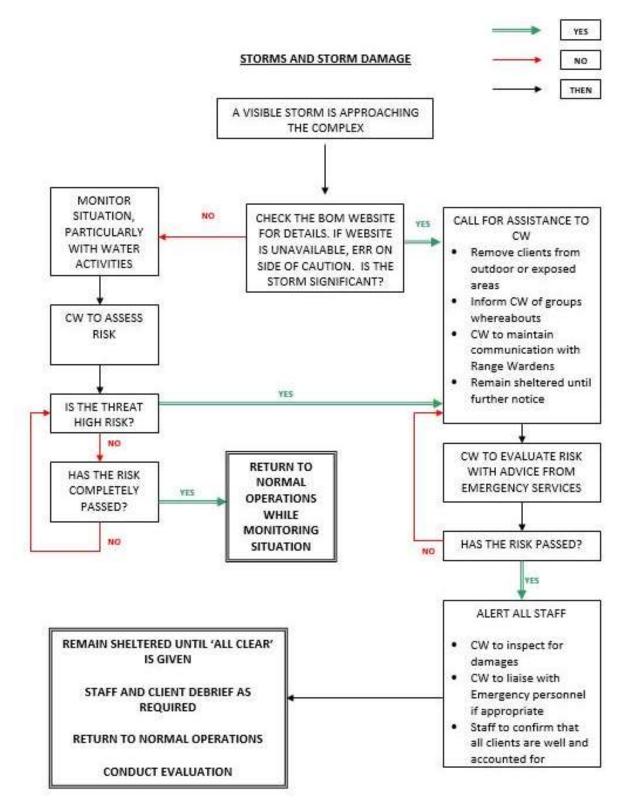
On observation or local advice of an external emergency immediately dial Triple Zero '**000**' and advise the relevant emergency service of the type of incident and all possible details. In addition, advise the Chief Warden of the incident and follow any instructions given. Where staff/ wardens consider it safe to do so, they may render assistance.

External Disaster Procedures

In the event of an advised or perceived external disaster the following actions must be carried out by either Area Warden or the Chief Warden whoever is first to note the incident:

- 1. Ring '000' and advise the relevant emergency service of:
- the nature of the disaster (is fuel involved / are persons trapped);
- the exact location (latitude and longitude is beneficial);
- the number and type of injuries;
- the type of rescue / transport required, (ambulances, buses or the like); and
- what actions if any you are proposing to carry out.
- 2. Ring the Chief Warden on the mobile telephone and advise of the details.
- 3. Await a response and further directions from the Chief Warden.
- 4. Where circumstances change prior to the arrival of emergency services, immediately advise '000' of all changed details.
- 5. Where possible arrange for another staff member to wait at the main entry gate to meet responding emergency services and then to direct them to the incident area.
- 6. Upon arrival of the emergency services, hand over control and follow their directions.

Storm Flowchart





CODE BROWN



Severe Weather Conditions

Severe weather conditions in the form of severe thunder and or hailstorms, dry lightning storms or very high winds may affect the site and cause serious damage. It is not possible to develop detailed emergency procedures for all of these differing types of incidents. General emergency management principals apply.

Advice of extreme weather conditions may be given at very short notice and every effort to ensure all occupants are sheltering in their structures will be paramount to preventing possible occupant injury.

Where high winds are going to affect the Complex, the securing of buildings and equipment may not be possible given the short notice of the pending impact. However, where possible, all Complex buildings are to be secured as best as possible to prevent wind and rain damage. Constant monitoring of commercial radio and television stations is critical.

During severe weather events, the Hill Top site is likely to be isolated due to fallen trees and debris over the access road towards the Hill Top Township.

Chief Warden

As soon as notified of a severe weather condition approaching and where time permits, the Chief Warden shall:

- Immediately advise Area Wardens, staff and occupants to seek shelter in the closest suitable structures.
- Where it is decided to 'ride out' the storm, the Chief Warden shall direct all Area Warden to ensure all occupants are in safe structure.
- The Chief Warden should take a mobile telephone and a battery operated AM/FM radio receiver with them at all times to listen for public safety announcements and where necessary respond accordingly.

NOTE: It is possible to evacuate the Complex however given the nature of the activities and remote location of the site this may not be a safe option. Unless directed to do so, or where there may be several hours in which to carry out an orderly relocation from the Complex, an evacuation over a very short time frame is not recommended.

Area Warden

- As soon as being notified of a severe weather impact, Area Wardens shall follow the instructions from the Chief Warden / Complex Manager.
- Staff /Wardens should advise all occupants of the pending situation as soon as possible and encourage them to return to a safe structure. This sheltering activity may last for several hours.

Extreme Heat

The following information will help you in times of extreme heat:

- open/close doors and windows to assist in temperature control;
- restrict access to external areas;
- monitor air temperatures within location;
- encourage staff and other persons to drink plenty of water; and
- ensure air conditioners are well maintained.
- consider closing Complex in line with the relevant NSW Rural Fire Service Fire Danger Rating.



Lightning Excerpt from the OOS Lightning Safety Policy

Identification of safe structures

The following information will help you remain safe during a lightning storm, or respond if a strike occurs. This procedure is relevant for those persons working outdoors.

No place is absolutely safe from lightning strikes, but some places are much safer than others. The Centre must identify its safe areas and ensure that staff are aware of them.

SAFER areas include:

- Enclosed vehicles with windows closed (car, bus, tractor with cab). Do not touch metal parts.
- Substantial enclosed buildings.
- Low ground, sheltering in clumps of low bushes, and
- Trees of uniform height- i.e. forest.

UNSAFE areas include:

- High ground.
- Open ground.
- Water.
- Isolated or tall trees.
- Near outdoor metal structures such as fences, gates, poles, seating, ropes courses, sail masts, umbrellas.
- Insubstantial structures such as picnic sheds and shade shelters, and
- Machinery such as mowers or unenclosed tractor.

If caught outdoors with no safer options, it is better to adopt a crouch position in the open-feet together, head down, hands over ears, remove metal jewellery or objects and maintain separation between individuals of several metres. This reduces your risk of being struck, and if you are in the vicinity of a strike, reduces your risk of serious injury. If you are outdoors during a storm and feel your hair stand on end, hear buzzing/crackling noise in the air, or see a blue glow around metal objects, you are within the field of charge of an imminent lightning strike. Drop to the crouch position immediately!

Criteria for suspension and resumption of activities

Lightning can strike more than 10km from the edge of a thunderstorm. It is generally agreed that 10km is the minimum safe distance from a storm. The 30/30 rule is used to serve as a guide for the suspension and safe resumption of activities.

The first part of the 30/30 rule is determined by counting the seconds from when the lightning flash was seen to when the thunder is heard. Sound travels at about 1 kilometre every 3 seconds, so a 30 second interval means the storm is 10km's away.

Staff should be monitoring the storm's approach and as the "flash to bang" count nears 30 seconds, people at risk should already be seeking safe shelter. A "flash to bang" count of 30 seconds or less requires immediate and urgent evacuation to safety.

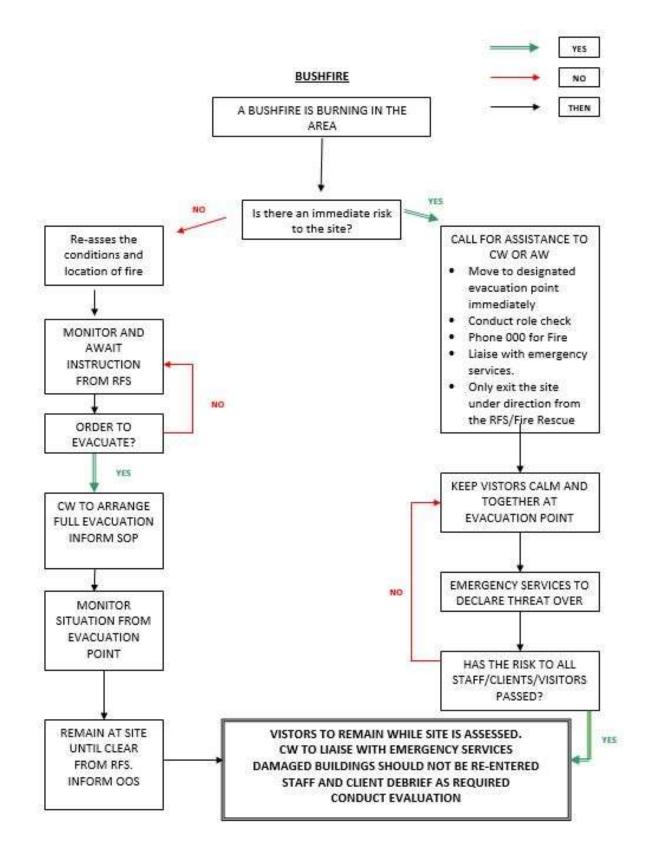
The second part of the 30/30 rule provides the criteria for resuming activities. It is recommended that the storm be 20km's away before it is considered safe. A typical storm moves at 40km/h, so waiting 30 minutes after the last thunder is heard or lightning seen provides the 20km safe distance.

First Aid

Victims of lightning strikes are safe to handle - they do not "retain charge". Commence first aid procedures to lighting victims until medical help arrives.



BUSHFIRE FLOWCHART





Bush Fire

The Complex is located in the Bargo State Conservation Area. The general area is known as Wattle Ridge and encompasses an area of approximately 10.08km2 over a boundary of approximately 29.59km. The vegetation across the lands is 'forest' under the definitions of the NSW Rural Fire Service.

The Hill Top Complex has had a Bushfire Risk Management Plan and Bushfire Mitigation Plan prepared for the site, the documents are referenced to as "Southern Highlands Regional Shooting Complex - Bushfire Risk Management Plan – 2018" and "BUSH FIRE MANAGEMENT PLAN 2018 – 2023". These external documents should be consulted when planning for and responding to bushfire emergencies.

Bushfire is a regular occurrence in the region and given the Complex's isolated location, bushfire impact would be expected to be severe and be from any direction. The main shooting areas for the 500m and 800m are very well maintained grassed areas and not likely to suffer severe impact however grass fires could still travel along the shooting line. Concrete walls running the length of the shooting line separate the 50m ranges. These could provide some refuge in the event of a bushfire.

Bushfire is noted in the Draft 2016 Wollondilly / Wingecarribee Bushfire Risk Management Plan as being a likely occurrence every 6 years or so. The region of the Complex is listed as being No. 51; "Southern Highlands Shooting Complex"; Risk Level of "Very High" with a Priority Level of "2A" and a Treatment regime of T170 – Hazard Reduction / T172 – Bushfire Preparedness and T211 – Bushfire Preparedness.

Where bushfires do impact on the Complex, it can be by either directly or indirectly by "spotting" from fires burning several kilometres away. Where spotting occurs, the initial response from staff needs to be rapid to restrict these spot fires from growing into larger, uncontrollable proportions and organising the relocation or evacuation of the Complex's occupants.

Warning: Depending on the direction the bushfire is travelling in, the areas of immediate concern will be the access roads to the 50m and 500m and the access road to the 800m and the clubhouse for the 800m. Wattle Ridge Road will also need serious consideration in relation to evacuation timing, as it is the only road that all occupants can travel along to reach the Hill Top Township.

NOTE: External relocation or evacuation will require travel along Wattle Ridge Road. This road may become involved in fire or be severely impacted by smoke thus becoming unsafe for all road users.

NOTE: Where Bushfire Fire Authorities advise of an impending Severe, Extreme or Catastrophic Fire Danger day, even if no bushfire currently exists in the general region, there should be consideration to closing the Complex until conditions return to normal. Staff can remain at the Complex as necessary for security purposes.



'Stay or Go' Policy:

Where a bushfire is likely to impact the Complex on days other than declared Extreme or Catastrophic bushfire impact a 'Stay or Go' policy is to be put in place.

Where a 'Stay or Go' is determined, the Chief Warden will implement it. The decision to 'Stay or Go' must be made as early as possible (several hours before) to ensure safe passage for all staff and occupants to places of safety well outside the Complex. That is, to safer locations such as the Neighbourhood Safer Place located at the Rural Fire Station, West Parade, Hill Top.

It is however highly recommended that where possible non-shooters are relocated / evacuated from an incident building or area in order to minimise any additional evacuation time should it become necessary at a later stage.

Attending Fire Services or the NSW Police may instruct that the Complex be evacuated, however the Chief Warden must consider the problems associated with a rushed evacuation and should suggest that occupants are held in "safe refuges" inside the Complex where possible until at least the smoke and ember impact has subsided.

Chief Warden

On being advised of an approaching bushfire or on smelling smoke, the Chief Warden shall immediately notify Triple Zero - '**000**' to seek urgent confirmation and possible support from the NSW Rural Fire Service and/or Fire Rescue NSW.

The Chief Warden shall advise the Fire Services of the following:

- 1. the location of the bushfire;
- 2. the approximate size of the bushfire (width of fire);
- 3. the time the bushfire was first noticed and how it has grown to this point; and
- 4. the number of occupants and staff at the Complex.
- The Chief Warden shall then advise all staff / wardens of the incident by telephone, two-way radio or face to face and direct them to advise all occupants of the situation and that relocation or evacuation may or may not be possible. Where possible, staff should attempt to assemble all occupants in a designated safe area, conduct a head count and advise them of the pending situation and the proposed actions to be taken by Area / Range Wardens for their safety.
- The Chief Warden shall again telephone the fire services and confirm the total number of occupants and staff at the Complex and any evacuation / relocation / site holding plans being implemented.
- The Chief Warden should, where time permits, advise the Office of Sport Head Office of the immanent bushfire impact and the emergency measures being undertaken.
- The Chief Warden may ask some staff to take up 'spot fire' firefighting roles if considered safe to do so by the Area Wardens. All staff/wardens are reminded that firefighting equipment is limited to external fire hose reels so extinguishing a spot fire may be dangerous. It is imperative that constant contact with the Chief Warden is maintained.



Area Wardens

On the smelling of smoke or on advice of an approaching bushfire, staff/wardens should:

- Attempt to determine the direction of the bushfire and direct Complex occupants initially into their closest refuge areas in order to maintain tenable conditions for them.
- Follow any instructions given by the Chief Warden and to maintain communications at all times.
- A 'spot fire' watch must be kept on Complex grounds and buildings and where impacted by bushfire embers, staff must direct any occupants to a 'safer' building or an external final assembly area clear of smoke.

NOTE: Staff/wardens are reminded that their first responsibility is to the occupants ensuring they are in a relatively safe place. Staff/wardens are not trained as firefighters and where fire attack is proposed, staff/wardens must work in pairs for their own safety and only if they consider it safe to do so.

If possible, staff are to turn on radios or televisions and listen for local emergency broadcasts about the bushfire or other warnings such as declared "Extreme or Catastrophic" fire event days and the recommendations made by authorities for those days.

The use of the NSW Rural Fire Service app "Fires Near Me" is highly recommended.

Warning: A bushfire has potential to damage electrical transmission lines and it is possible for these lines to cause serious hazards. These lines cross the fire trail several times between the Complex and the Hill Top Township.

First Aid Officer (where appointed)

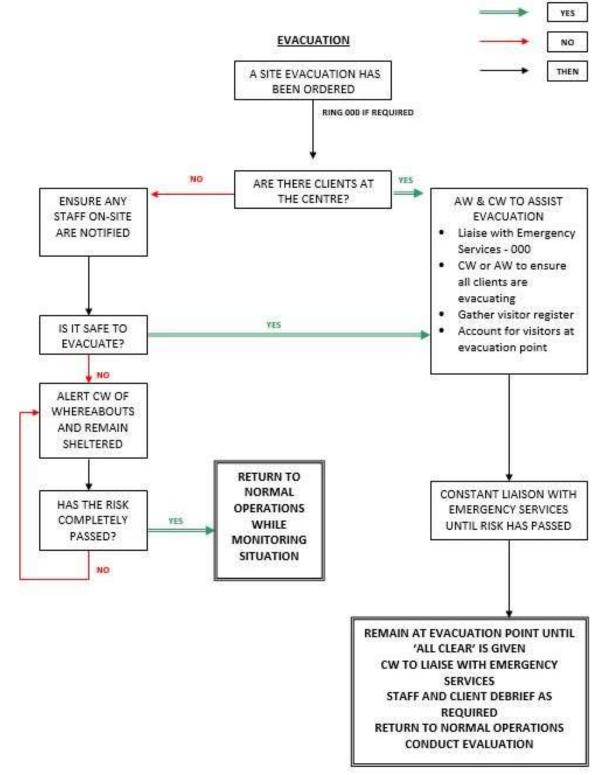
Standby and await instruction from the Chief Warden. Of concern will be persons having breathing difficulties due to smoky conditions. This aspect may necessitate the person being relocated into a safe building out of the smoke.



SECTION THIRTEEN EVACUATION

EVACUATION

Evacuation Flowchart







Evacuation

As the Complex is spread over a large area, several final assembly areas should be pre-determined. It is acknowledged that the movement of occupants to final assembly areas may be difficult to achieve and control. In particular, the maintenance of security for occupants with limited staff availability will be an on-going problem.

The provision of several final assembly areas will enhance the overall management of an incident in allowing flexibility under varying emergency conditions particularly where smoke from building or bushfires may change direction rendering one final assembly area untenable.

NOTE: Reference should be made to the Complex site plans.

The provision of these separate areas will require minimum movement of occupants over the Complex in order to reach relative safety and/or medical treatment.

Should an incident develop to a level where the specified final assembly area becomes untenable due to smoke, embers or other toxic products then an alternate assembly area would be considered and all occupants moved to that site.

In significant events, as there are no large buildings available on-site to accommodate staff, competitors and visitors, it is recommended that measures are undertaken to evacuate the Complex as soon as practicable.

Assembly Areas – Locations

500m Range

The firing point itself is recommended as a final assembly area or a staging area dependent upon the type of incident and its extent. This area is open to smoke and embers but is sufficiently close and central to emergency transport. The range provides an office and toilet/amenities.

800m Range

The firing point itself is recommended as a final assembly or staging area dependent upon the type of incident and its extent. This area will be subject to smoke and embers but is sufficiently close to emergency transport.

50m Range – Meeting point only

The 50m range should be used as a meeting point only, before moving to the designated assembly points.

The range provides an office and toilet / amenities.

As emergency incidents are never the same, staff must always be flexible in choosing a safe final assembly area and must recognise that where weather or incident conditions change, they may have to rapidly change their management strategies and relocate occupants.



Accounting of Occupants

During an incident, it is imperative that Area Wardens account for all occupants within any of the Complex's ranges and grounds. This function shall require a full head count both before they leave the area and after they arrive at the selected assembly area. It is preferable that an initial head count be conducted in individual areas prior to any incident.

WARNING: NO PERSON SHOULD LEAVE A FINAL ASSEMBLY AREA UNTIL AN 'ALL CLEAR' HAS BEEN GIVEN BY THE CHIEF WARDEN OR THE RESPONSIBLE EMERGENCY SERVICE

During a building fire, accounting for all occupants is extremely important, as it is possible that attending emergency services will have to re-enter burning buildings to search for someone who is already outside thus placing the fire fighters at further unnecessary risk.

Chief Warden or Deputy Warden

The Chief Warden or Deputy Warden shall take full and total control of all emergencies until the arrival of the first emergency service.

The Chief Warden shall don the identifying white helmet, and coordinate the following activities:

- Utilising the mobile telephone or a hand held radio or a loud hailer, instruct Area/ Range Wardens to make a search of their area if they consider it safe to do so and conduct a head count. Instruct other staff to escort occupants from the building to a staging or final assembly area as considered necessary.
- Confirm firearms and ammunition have been properly secured.
- Where an incident area becomes untenable, the Chief Warden must determine a safer location or determine the alternate assemble area to be used and direct all occupants to that point, if safe to do so.
- Obtain final head counts from staff and, if a discrepancy exists, arrange a recount at the staging or final assembly area only. If the discrepancy still exists, inform the Senior Officer of the attending emergency service as soon as possible or dial Triple Zero '**000**'.
- If first aid is required, direct the First Aid Officer to the location of any injured persons or to the final assembly area. Obtain a list of names of any persons and their associated injuries if possible to give to the Senior Officer of the first attending emergency service.
- Once the incident area or building is cleared of all occupants, the Chief Warden should await the arrival of the attending emergency service as near as practicable to the incident in order to hand over the incident and any other relevant details including:
 - 1. The number of persons NOT accounted for.
 - 2. The number of injured, their location and nature of injuries.
 - 3. The exact location and type of the incident within the building.
 - 4. A layout of the building including the location of the main electrical switchboards.
 - 5. Locations of any main gas stopcocks, LPG cylinders or medical cylinders.
 - 6. Any other relevant details including flammable liquid storage.



The Chief Wardens responsibilities are to:

- Ensure that all occupants are made aware of the procedures to be followed in the event of an emergency incident.
- Arrange regular training meetings of the ECO. The meetings should be used to review and amend. This Emergency Procedure Plan as deemed necessary by them.
- Ensure the continued maintenance of Fire and Safety equipment.
- Keep a record of all inspections and servicing carried out on all firefighting or passive fire protection equipment.

All buildings should be inspected annually by a competent person in accordance with the requirements of the National Construction Code of Australia (formally the BCA). Records of these inspections and any remedial work should be retained on-site.

Area Wardens

On verbal advice of an incident, the Area Warden should:

- Proceed to the Range Office, obtain safety helmets (for identification), loud hailers and or two-way radios, and stand by for instructions from the Chief Warden.
- Where the incident is located within a staff working area or range, they shall arrange the securing of all firearms and ammunition followed by the immediate evacuation of all visitors closest to the incident to a staging Area well clear of the incident structure.
- The Area Warden shall conduct a final head count at the final assembly area. Where numbers do not correspond to those on record, the Chief Warden shall be notified immediately.
- Staff shall hold all visitors at the final assembly area and prevent any re-entry to any part of any structure or building until the 'All Clear' is given by the Chief Warden.

No person is permitted back into any area or building under any circumstances unless an 'All Clear' is given by the Senior Officer of the attending emergency service or Chief Warden

The Area Wardens are responsible to the Chief Warden and shall carry out their instructions.

- All Area Wardens shall be responsible for conducting a thorough search of their respective areas (tenable circumstances permitting) and conducting a head count of all occupants. The figure should be checked at the final assembly area and any discrepancies immediately brought to the attention of the Chief Warden.
- All Area Wardens shall prevent any persons, other than emergency services from re-entering any of the areas, structures, buildings during an evacuation and whilst that incident is being rendered safe by emergency services.
- Where possible, entry doors should be locked to prevent re-entry.
- Advise if medical assistance is required in their area. The Chief Warden shall also arrange for an Ambulance to attend as soon as possible.



First Aid Officer

The First Aid Officer shall contact or report directly to the Chief Warden and await further instructions as to the location of any possibly injured persons. They shall then attend and provide appropriate treatment.

The Chief Warden will be notified when any serious injury occurs, they will in turn arrange for an Ambulance or other formal emergency medical attention to attend the incident.

First Aid Officers have responsibility to:

- 1. Collect the nearest first aid kit, don green identification and locate the Chief Warden.
- 2. Proceed directly to the assembly area and provide assistance where necessary and standby to assist staff, occupants and visitors requiring first aid treatment.

Staying with a Casualty

If possible, First Aid Officers should encourage staff with minor injuries such as a bleeding finger, to leave the building as part of the evacuation and receive treatment outside. If the First Aid Officer is in any doubt that movement of a casualty could worsen a condition, they should not move the casualty and should remain with them. Where the First Aid Officer remains with a casualty, they must communicate this to the Chief Warden. The exception to this rule of remaining with the casualty in the building is where the risk posed by the danger is greater than that posed by the risk of moving the casualty, such as a spreading fire. First Aid Officers should always bear in mind the rule of personal safety ahead of any other consideration.

Announcements

All announcements shall be made by the Chief Warden (or the Communications Officer, where appointed) where practicable. The method of communication shall be determined by the ECO and will include mobile telephones and hand held two-way radios or loud hailers.

Consideration should be given to purchase and use a combined audio and tone generating loud hailer for use by the Chief Warden due to the overall size of the Complex and the number of structures and buildings.

The Chief Warden has been issued with a mobile telephone for conducting immediate urgent outside calls from anywhere within the Complex.

A typical general announcement follows:

"Your attention please, an incident has occurred in the Complex / building and is being attended too. There is no immediate danger; however as a precaution would you please assist by following the instructions given to you by your Area/ Range Wardens."

NOTE: There is to be NO reference made to the type of incident. The purpose being to minimise panic, which itself will greatly hinder the staff in their emergency control duties.

The type of message can vary to suit the situation, should be repeated several times, and in other languages if required.

A further example is:

"Your attention please - would all Area Wardens please contact the Chief Warden".

This type of announcement is used in the case of a serious situation so as not to alarm other staff/occupants/visitors. Communications should be by telephone or made face to face by the Chief Warden.



Hearing Impaired / Vision Impaired Persons

Wardens are to be mindful of hearing impaired occupants or visitors who may not hear the alarms or your instruction to evacuate. If this appears the case, face the person so they can read your lips and ensure that person is aware of the need to evacuate. Maintain verbal communication with the visually impaired when moving around or over obstacles during evacuation.

Refusals to Evacuate

At no time are ECO members, occupants or persons other than emergency service personnel to use physical force to remove someone who refuses to evacuate. Touching, poking or slapping a person who seems to be in a state of extreme fear or shock may cause a violent reaction.

Verbally attempt to persuade the occupant to evacuate by using the words "An evacuation of the building is necessary. All occupants must leave the building by the nearest safe exit". If the occupant does not respond, repeat the above phrase and add, "For your own safety and the safety of others, please leave the building immediately." If the occupant still refuses, report the location of the person to the Area Warden, who will notify the Chief Warden. No personnel shall re-enter the building or cleared area to retrieve people who refuse to leave.



SECTION FOURTEEN FIRE SAFETY



FIRE SAFETY

Fire detection and alarm system

The fire detection and alarm system at this Complex consists of domestic type, battery powered smoke alarms located in the re-locatable office trailer and the Control Rooms at the 50m and 500m ranges.

Fire extinguishers and fire blankets

Dry chemical and Carbon Dioxide portable fire extinguishers are present at this Complex.

The Chief Warden or staff/visitors may attempt to extinguish a fire using the correct extinguisher or fire blankets if:

- it is safe to do so;
- it is a small fire. For example, a smouldering waste paper bin, overheating/smouldering electrical equipment, frying pan;
- staff/occupants/visitors have been moved from the danger area, and, preferably, evacuation from immediate danger has commenced;
- the fire service has been called on Triple Zero '**000**'; and
- the person using the extinguisher or fire blanket has been trained in its use.

Exit Signs

Exit signs are illuminated at all times and have battery back-up may have been installed in the buildings to indicate the designated exits, to direct staff/occupants/visitors to exits, and to provide illumination of the exit paths.

Fire Service Response

NSW Rural Fire Service called in an emergency on Triple Zero – '**000**' will provide the fire coverage to the Complex.

Maintenance of fire safety equipment

Asset Management is responsible for liaising with and contracting services to oversee the purchase, inspection and maintenance of fire safety equipment in all Office of Sport venues.

Chief Wardens will be advised when fire safety equipment inspections are to undertaken. Staff should report any faults or concerns to their Chief Warden so they can make appropriate arrangements for action.

The Certifiers' approval contains the details of the essential services maintenance requirements and is held by Asset Management.



Fire Safety Audits

An annual fire safety audit will be conducted across all sites. These audits will be conducted or arranged by the WHS Representative.

Emergency Evacuation Diagram

All Emergency Evacuation Diagrams must be displayed at each facility and be correctly orientated with regard to the direction of egress and the location to the 'YOU ARE HERE' reference.

The Emergency Evacuation Diagram is to be printed in colour on A3 paper and displayed in locations where staff/occupants/visitors are able to view them (including designated primary exits and nominated secondary exit doors) and positioned where staff and others can see them. In <u>AS 3745-2010 Planning for emergencies in facilities, 2011</u> it is recommended that evacuation diagrams be positioned not less than 1200mm and not more than 1600mm above the plane of the finished floor.

The Emergency Evacuation Diagrams as a minimum must include:

- "YOU ARE HERE" location;
- designated exits;
- paths of exit (as required);
- communication equipment Warden intercommunication points, manual and emergency call points;
- main controls/panels for any installed occupant warning system;
- fire indicator panel if installed;
- appropriate legend;
- evacuation diagram validity date;
- assembly area location;
- standard evacuation instructions; and
- hose reels, hydrants, fire extinguishers and fire blankets as applicable.



SECTION FIFTEEN

SITE SAFETY DATA SHEETS



GENERAL INFORMATION

Location Name: Address of Premises: Date of Manifest Preparation:

EMERGENCY CONTACT LIST (INTERNAL)

Contact Name	Position	Telephone (Work)	Telephone (A/Hours)	Mobile

EMERGENCY RESOURCE CONTACT LIST (EXTERNAL)

Organisation	Resource	Telephone (Work)	Telephone (A/Hours)	Mobile
NSW Rural Fire Service	Fire Management	000 (Emergency)		N/A
Fire and Rescue NSW	State Fire and Rescue Service	000 (Emergency)	1800 679 737 (Info Line)	N/A



Hazardous Substances and Dangerous Goods MANIFEST

Map location	Storage Type	UN No.	Class/Division	HAZCHEM Code			Quantity
Reference						Manifest Threshold	Site Capacity

Storage Type Key: U/G – Underground, A/G – Above Ground, N/A – Not Applicable



GLOSSARY

Alert Signal

Canteen siren – alerts all site occupants of an emergency.

Verbal advice from a staff member to occupants alerting them to a developing or actual emergency incident within the site. A sounder activated by a Fire Indicator Panel, or a local sounder attached to an individual smoke detector contained within any room.

Assembly area(s)

The designated place or places where people assemble during the course of an evacuation.

Area Warden

A staff member who, during an emergency, assumes control over a particular area or building. Area Wardens are under the direction of the Chief Warden.

Bomb

A device of any size or shape which may vary in its sophistication which may or may not explode (incendiary devices will not explode).

Bomb threat

A threat, written or verbal, delivered by electronic, oral or other medium, threatening to place or use an explosive, chemical, biological, or radiological device at a time, date and place or against any specific person or organisation.

Building

For the purposes of this document, a building means any built structure, including all residential and service buildings.

Chief Warden

The Chief Warden assumes full control of all emergency incidents, staff and occupants and ensures this EMP is implemented. The Chief Warden is also the prime contact for attending emergency services.

Client

Any person (other than a staff member) who is making use of the site and its facilities.

Competent Person

A person who has acquired through training, education, qualification, experience, or a combination of these, the knowledge and skill enabling him / her to correctly perform the required task.

Confrontation

A situation involving high risk of injury to personnel by a person (or persons) who may or may not be armed.

Communications Officer (where appointed)

A staff member who may be appointed to monitor all forms of electronic communications, public address systems, two-way radios and telephones. The person is under the direction of the Chief Warden who shall make appropriate announcements during an emergency incident or make contact with emergency services as directed by the Chief Warden.

Deputy Warden

A person, who in the absence of the Chief Warden assumes the roles and responsibilities of the Chief Warden. This could be any trained member of the ECO.



Emergency

Any incident or event, which arises either internally or externally to the site that may adversely affect the life safety of any of the sites occupants or site facilities. The incident or event calls for an immediate response by staff or emergency services to return the environment to a safe and tenable state as soon as possible.

Emergency Control Organisation (ECO)

All staff members whose role is to implement this plan, organise and supervise the safe and effective evacuation or relocation of all occupants from a building or from the sites grounds during an emergency incident.

Emergency Planning Committee (EPC)

A small committee consisting of staff who are responsible for the establishment and maintenance of the EMP, the setting up of operations and the training of the site ECO members. The EPC usually consists of not more than three persons with the Chief Warden as the chair.

Emergency Electricity Generator

Where provided a permanently fixed or mobile engine driven electrical generator which when started and connected to the sites electrical distribution system, can supply electricity to a specific area or item of equipment within the site.

Emergency Response Procedures

A documented scheme of assigned responsibilities, actions and procedures within a designated section of the emergency response plan, to respond to and manage emergencies.

Emergency Whistle

A whistle attached to a lanyard issued to all staff for the purposes of raising an alarm or assisting in directing clients/occupants to areas of safety.

Evacuation

The orderly movement of site all occupants from a place of imminent danger to a place of relative safety. Usually carried out in a staged manner from point to point or building to building or from the site to another safe external location outside the site grounds.

Evacuation Diagram

Emergency and evacuation information about the depot, comprising a pictorial representation of a floor or area and other relevant emergency response information.

Evacuation Signal

A distinctive consecutive number of site siren blasts or a set series of five (5) whistle blasts or as advised verbally by staff to all site occupants.

External Emergency

An event that arises externally to the depot and may necessitate allocation of resources to an external depot or preparation for reception of a significant number of victims (or both).

Final assembly area (building fire) (FAA)

An area external to any building involved in fire, being another separate building or an open space (but not a car park) which is at least 50m away from the incident building, is upwind of any smoke and capable of accommodating site occupants as necessary and where responding emergency services have clear access to the site. Several final assembly areas are permissible to cater for large populations or where smoke drift may render a particular FAA unsafe.



Fire Break

In terms of bushfire protection; a constructed earthen trail, which is regularly maintained to prevent vegetation growth and is generally located along bounding or other fence lines to reduce or prevent the spread of ground fire from one property to another or one paddock to another. It may be:

- A vehicular road or trail either bounding a property or constructed 'fit for purpose' within properties, including access roads.
- A large open area of very well managed grassland located between fixed assets and the bushland. It can include sports ovals, tennis courts or similar activity areas.
- Large firebreaks are usually constructed by machinery being ploughs or tractors fitted with slashers or blades or they can be created by the controlled burning of vegetation. (Hazard Reduction)

Fire Indicator Panel (FIP)

A monitoring and control device which, on activation of a smoke or thermal detector inside a building, will carry out the following functions; activate a local alarm bell and a red strobe light where fitted to selected buildings.

Fire Service

Any attending fire service being either Fire Rescue NSW or the NSW Rural Fire Service.

First Aid Officer (where appointed)

On hearing the alarm, personnel will make contact with the Chief Warden and make their way to the assembly area with equipment to render first aid as required.

Manual Call Point (MCP)

Where provided a device designed for occupants used for the immediate activation of the FIP. An MCP activates the incident building bell, red strobe and FIP only.

Medical Emergency

Any event in which trained personnel are required to respond effectively to a medical crisis within or beyond the accepted routine of the depot or facility.

Mobility-impaired Persons

Any person with a physical, mental or sensory impairment (either temporary or permanent), who will require assistance from staff or occupants to move from an unsafe area to a safe area during an emergency incident.

Neighbourhood Safer Place (NSP)

An NSP is a building or a space within the community that has been designated as such by the Commissioner of the Rural Fire Service. It provides for improved protection of human life during the onset and passage of a bush fire. It is a location where people facing an immediate threat to their personal safety or property can gather and seek shelter from the impact of a bush fire.

Occupant

Any person who is inside the site boundaries during an emergency incident. These people can be staff, clients, visitors or contractors.

OIC

Abbreviation for Officer in Charge of the Emergency Service.

Personal Emergency Evacuation Plan (PEEP)

An individualised emergency plan designed for an occupant with mobility impairment who may need assistance during an emergency.



Refuge

An area on a floor or area that is specifically designed to protect people from heat, smoke and toxic gases and which provides direct access to an exit.

Relocation

The term generally used for the organised and timely transfer of occupants from an area within the site, which may be subject to a pending emergency, to a safe location outside that area, or the site's boundaries where time is not critical. (Relocation must not be confused with evacuation)

Staff

Anyone employed at the site on a permanent, temporary or casual basis who may be rostered on for duty.

Staging Area

A pre-arranged area (or areas) as determined by the EPC where site occupants may assemble prior to being evacuated. A staging area may be located in a building or an open area of the site dependent upon the type of emergency incident at that time.

Training exercise

An activity simulating an emergency event through activation of alarms and deployment of personnel, to;

- review / test the planning process and procedures;
- identify needs and planning inadequacies;
- demonstrate capabilities and communication; and
- foster working together as a team.

Visitor

A person who is within site, who is temporarily visiting and is not:

(a) Employed at or for the Complex, either on a permanent casual, temporary, contracting basis,

(b) A resident; or

(c) Studying at the Complex.

NOTE: Visitors include patrons, customers and clients.

Warden

A person or persons appointed by to the roles and responsibilities of the ECO structure and to direct and control the implementation of the facility's emergency response procedures.

Warden intercommunication point (WIP)

The location on a floor or evacuation zone, that includes a handset provided through which instructions can be received from the intercommunication panel via the emergency intercom system.



APPENDIX

EMP – Southern Highlands Regional Shooting Complex Release: Jan 2019 Version 1.1 Uncontrolled when printed QA Approved Page 87 of 110 ComSafe © Fire and Rescue NSW



APPENDIX – 1 Emergency Drill Observers Checklist

Date:					
Complex Location:					
Evacuation Type:					Time
Time alarm sounded					
Did person who initially discovered the emergency act cal correctly?	Imly and	Yes	🗌 No	□ N/A	
Was alarm sounded in accordance with the EMP? Was it effective	Ś	Yes	🗌 No	N/A	
Could alarm be heard?		Yes	🗌 No	□ N/A	
Emergency coordinator(s) response					
Did wardens report to their emergency posts or relevant area?		Yes	🗌 No	N/A	
Evacuation commenced					
Was there any confusion from staff or Complex occupants?		Yes	No No	N/A	
Did staff react rationally and maturely?		Yes	🗌 No	□ N/A	
Was evacuation conducted in an orderly fashion?		Yes	🗌 No	N/A	
Were there any obstructions or problems with evacuation paths or	fire exits?	Yes	🗌 No	N/A	
Was the appropriate emergency equipment available? E.g. fire extinguishers etc.		Yes	No No	□ N/A	
Emergency coordinators report floor / area clear					
Did wardens conduct a search to ensure no one was left behind?		Yes	🗌 No	N/A	
Were aged persons or persons with disabilities accounted for?		Yes	No No	N/A	
Arrival at Assembly Area / Safe Place					
Did staff move to the designated assembly areas?		Yes	🗌 No	N/A	
Was a head count conducted in assembly area?		Yes	No No	N/A	
Was head count reported to Chief Warden and Fire Service?		Yes	🗌 No	N/A	
Evacuation completed					
Was a log of events maintained?		Yes	No No	N/A	
Exercise terminated					
Comments or suggestions for improvement:					
Observer:	Date:				



APPENDIX - 2 Evacuation Checklist

This checklist is to be used by the Chief Warden during and immediately following an emergency incident.

\checkmark	
	Determine nature of emergency and appropriate course of action.
	Evacuate immediately if there is danger to persons.
	Call emergency services on Triple Zero – ' 000 ' – ask for NSW Police, Fire or Ambulance.
	Conduct a search of the premises.
	Collect the Evacuation Box, staff roster, visitor sign in/out book, pens and two- way radios and deliver to the nominated assembly area.
	Nominate someone to direct emergency services to brief them on arrival – type, scope and
	Prevent all persons from re-entering the building/area until deemed safe.
	Ensure all persons are accounted for at the nominated assembly area (where possible).
	Arrange for first aid to be provided to injured persons whilst waiting for emergency help.
	Notify emergency services immediately of injuries, even minor ones.
	For persons that suffered injuries, ensure that you contact 'next of kin'.
	Secure the building/area. Preserve area where appropriate for following investigations.
	Ensure witness do not leave the scene and ensure contact details are taken.
	Report the incident to the Office of Sport. Contact Manager.
	Organise and offer counselling for staff/visitors.
	Write a brief report on what happened, injures sustained and the actions you took.
	Contact tradespersons to secure the premises to prevent theft or further damage.
	After the incident, conduct a debrief with staff on what happened and why. Engage with
	Services, where appropriate.
	Activate Business Continuity measures.



APPENDIX - 3 Chief Warden Incident Report

Date:am/pm
Type of Incident:
Date:
Location of Incident:
Notifying Officer/Person: Full Name and Position Title (if staff)
Time Reported:am/pm
How was the alarm raised?
What time were emergency services contacted?am/pm
What actions were taken?
Who else was contacted, what assistance/action was provided?
What time did the evacuation occur?
How many people were evacuated?am/pm
Was the evacuation completed? Yes No
Were there injuries?am/pm Explain:
What time was the 'All- Clear' given?am/pm Details :
Main points for Debrief?
Was the evacuation completed? Yes No
Date of Debriefam/pm
Incident Date:



APPENDIX - 4 HOT WORK PERMIT

(Please Print)

	t	Thease Triney				
	For cutting, welding, open flame	or grindin	g / spark p	produc	cing equi	pment
Permit valid from	: / /	TO	From:	/	/	
Between the hou	urs of: am / pm 1	TO			am / pr	n
	PERMIT	F INFORM	ATION			
Permit granted to	D:					IndividualCompany.
	Name				Signature	
Proposed work:						
Fire Watch kept k	ру:					IndividualCompany.
	Name	Signature				
Permit Issued by:	Name		CI	nief Wo	arden - Sig	jnature
Date: /	1	Time of is	sue:	am	/ pm	
	CONDITI					
 All Work Permits are revoked during Total Fire Bans or advised Catastrophic bushfire days Only where critical and with express permission from the RFS can any emergency work be undertaken during Total Fire Bans or advised Catastrophic bushfire days. Only the Chief Warden shall issue a Hot Work Permit. Suitable fire extinguishers to be confirmed and to be immediately on hand at all times. Clear the Immediate area where practical of combustible materials. Where combustibles cannot be cleared protective mats or shields are to be set down or erected. 						

- Maintain a Fire watch is to be during and for 10 minutes after hot work is completed.
- Should a fire occur, immediate efforts are to be made to extinguish the fire and immediately call the Fire Service.
- At the completion of all Hot Work, the Staff are to notify the Chief Warden.
- The Chief Warden is to sign off on the Hot Work Permit only if satisfied all works are completed.



APPENDIX - 5 Emergency Drill Training Schedule Template

Months	Training Event	Person Responsible	Date Completed
January February	Whole site evacuation Emergency drill to primary evacuation assembly area		
March April			
May June			
September October			
November December			



APPENDIX - 6 Emergency Kit Checklist

Keep the Emergency Kit in a designated, easily accessible place. The Chief Warden and Area Manager are responsible for making sure the contents are complete. If your attendance rolls are electronically kept, ensure you have an updated printout available, as you may not be able to access electronic information in the event of an emergency.

Have you:	Yes	No
Visitor Data		
Visitor and staff with special needs list		
Staff Data		
List of staff with emergency management or training skills		
Traffic safety vest		
Keys		
Standard portable First Aid kit with bandages, Savlon, antiseptic wipes		
Medical and Special needs list: asthma, allergies including Special medications e.g.		
asthma inhalers, EpiPens		
A charged mobile phone		
Torch with replacement batteries (or wind up torch)		
A megaphone		
Portable battery powered radio		
Bottled water		
Portable non-perishable snacks such as sultanas, dried fruits, energy bars		
Copy of facility site plan and evacuation routes		
Sunscreen and spare sunhats		
Whistle		
Plastic garbage bags and ties		
Toiletry supplies		
Other		



APPENDIX - 7 Actions during lockdown The Chief Warden -Incident Controller

Actions during lockdown	
iaise with staff, other agencies and the Region in considering a lockdown.	
Activate lockdown using the predetermined activation signal.	
Advise NSW Police and other appropriate emergency service agencies.	
Activate the Incident Management Team (to plan further actions and enact the	
esponse plan).	
Allocate responsibilities.	
Collect emergency kit.	
Guide visitors to safety.	
Ensure a telephone line is kept free.	
Keep public address system free	
Secure external doors and entrances.	
Keep main entrance as the only entry point. It must be constantly monitored to prevent	
unauthorised people access.	
Ascertain (as possible) if all staff and visitors are accounted for.	
Record some details of actions undertaken and times	
Await de-activation advice from emergency services personnel (if appropriate).	
Actions to de-activate and immediately following lockdown	
Confirm with emergency service personnel that it is safe to de-activate lockdown.	
Determine whether to activate the parent re-unification process.	
De-activate lockdown using predetermined de-activation signal.	
Determine and advise staff and visitors of any specific information they need to know.	
Ensure any staff or visitors with medical or other needs are supported.	
Brief staff on the incident.	
Ensure all personnel are made aware of Employee Assistance Program / Counselling	
contact details.	
Prepare and maintain records and documentation.	



Follow up with any staff or visitors who need support.(PEEPs)	
Undertake operational debrief to review the lockdown and procedural changes that	
may be required.	
Actions (follow-up)	
Signature: Date:	



APPENDIX - 8 Mail or parcel bomb checklist

Excessive securing material	P roper names	
Excessive weight	Address – handwritten or poorly typed	
Protruding wires or tin foil	R estrictive marking – 'Confidential', 'To be opened only by'	
Lopsided or oddly shaped packaging or unusual weight	C ommon words misspelt	
Oily stains or discolouration	Either unusual or of foreign origin	
Stiff or rigid envelope	Lack of sender's address	
Is package expected		
V isual distractions on the front of the envelope or package		
Excessive postage		

UNDER NO CIRCUMSTANCES should an attempt be made to open, move or place the item in water.



DO NOT HANG UP THE PHONE

THREAT TYPE:	
Bomb 🗌	
Chemical / Biological 🗌	
Other (Please specify) (Exact wording of threat - where possible)	
CALL TAKEN:	
Call Type: Local Call 🗌 STD Call 🗌 Unknown [Number displayed when call received:
Duration of call:	Date and Time:// Time:
BOMB/CHEMICAL/BIOLOGICAL THREAT QUESTIONS:	THREAT LANGUAGE:
Do you work for the Office of Sport? Yes No	
Sport?Yes No What is it? Chemical or Biological	
When is it going to explode/or	Abusive Read by caller Pre-recorded
Where is it right now?	Other: Unknown
What does it look like?	CALLER'S VOICE:
When did you put it there?	
Did you place the bomb?	
Why?	Lisp 🗌 Deep 🗌 Ragged 🗌 Crackly Voice 🗌
explode/or spread?	Loud 🗌 Soft 🗌 Calm 🗌 Angry 🗌
What is your address?	Clear Muffled Excited Slow
What is your name?	Rapid 🗌 Laughter 🗌 Crying 🗌 Normal 🗌
Commence Evacuation Immediately	Distinct 🗌 Nasal 🗌 Stutter 🔲 Disguised 🗌
BACKGROUND NOISES:	OTHER FACTS:
Street noises D Motor D Music	Other:
House noises Animal Noises Clear	
Crockery Static PA System	
Machinery Aircraft noises Machinery	LJ
REPORT CALL IMMEDIATELY TO:	
Security/Duty Manager of Complex:	
Name:	FURTHER COMMENTS:
Position:	
Phone Number	
Date Reported://	
Reported to:	



APPENDIX - 10 Snake Catch and Release

Sport and Recreation

Guideline

Snake Catch and Release

Status	Approved
Version	1.4
Effective Date	August 2015
Review Date	February 2016
Steering Group	Operations Support
Directorate	Commercial Services



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Development of this guideline

This guideline has been developed with advice from Craig Adams, Director Snake and Spider Safety Awareness for Employees (SSSAFE). It is intended for use in conjunction with the Guideline – Snake Management (Office of Sport). The purpose of the Guideline- Snake Catch and Release is to provide guidance to staff that may be faced with a situation where it is necessary to consider capturing a venomous snake. This is a high-risk undertaking and is only to be attempted by trained handlers in very limited circumstances. It is hoped that application of these two Guidelines will reduce the number of instances of high risk and unnecessary interactions with snakes by improving education and awareness and by providing clear guidance on when deliberate interaction may be necessary.

Background

Snakes are common inhabitants to all Office of Sport sites and are a natural part of the outdoor environment. All Australian snakes are protected species and must not be intentionally harmed.

Australia's venomous snakes are among the most venomous in the world and must be treated with great respect. Pythons, while not venomous, can still inflict a nasty bite if provoked. Fortunately, snakes prefer to avoid humans where possible. The act of biting and envenoming a human puts the snake in danger of harm and uses valuable venom, which is needed for hunting prey. For this reason, given the chance, snakes will often employ a variety of defensive strategies before attempting to bite.

During warmer months, snakes are likely to be more visible around grounds and buildings as they seek water, such as from irrigation systems, actively hunt prey, and sun themselves on paths and lawns.

Snakes may find their way into amenity blocks, accommodation or other essential facilities. These situations make it difficult/inappropriate to wait for external assistance from professional handlers to attend and remove the snake. Where a qualified staff member feels it is **appropriate** and it is **safe** to do so, they may capture and release the snake in accordance with their training and this guideline.

Attempts to kill snakes greatly increase the likelihood of being bitten. Killing snakes is illegal under the National Parks and Wildlife Act (1974), unless the snake presents an imminent, direct and unavoidable threat to human safety. This situation is unlikely in the site context as there are usually options for avoiding being in close proximity to a venomous snake.

Hierarchy of considerations for managing snakes

Safety of staff and clients Protection of the

animal Operational convenience



Snake Behaviours

Snakes are unpredictable animals, especially wild snakes in unfamiliar surroundings. If you are close to a snake, a bite can occur quickly and unexpectedly and can be a response to a variety of stimuli. When working near a snake it is critical to remember this. Snakes may become defensive due to a range of factors including:

- movement of any kind especially sudden movements
- being handled
- being physically restrained
- presence of threats, such as humans
- Attempts or strategies aimed at encouraging the snake to move, such as frightening it by throwing objects or water. This approach must not be undertaken as it will cause agitation and may harm the snake.
- for no obvious reason

Prevention Measures

The preferred approach to managing snakes is to discourage their presence, make them easy to see and avoid, and to minimise the risks of a bite. The following prevention measures should be followed:

Keep grass short – as snakes do not like to be exposed.

Keep grounds free of debris that may harbour snakes.

Keep gardens open and avoid dense, ground covering plants that provide habitat for snakes and their prey, particularly around accommodation areas.

Repair leaking taps and irrigation systems and remove unnecessary water sources that may attract snakes.

Control rats and mice with baiting programs.

Educate and inform clients of the likely presence of snakes, particularly during warmer months.

Recommending staff and clients wear sturdy footwear and long pants when walking in long grass or on bushwalks.

Provision of adequate communication and first aid response for snakebites.



Prior to attempting a snake capture and release

Site staff should develop an awareness and understanding of the behavioural characteristics of venomous snakes.

If possible, leave the snake where it is and wait until it moves through the area.

If the snake can be identified and is non-venomous, staff may manage controlled educational opportunities appropriately. Please see Guideline - Snake Management for details.

http://communitiesnsw/srhome/DocumentManager/Documents/Site s/standardopera tingguidelinesandprocedures/program/1140395142/

Move clients and staff away from the snake.

Temporarily close/cordon off the area and/or take an alternate route if possible. Communicate situation/location of the snake to other relevant staff

If the snake is in a building, close off adjacent rooms or areas. Create an open pathway to allow the snake to leave on its own. Seek external assistance to remove the snake, for example registered and licensed professional

Continue to monitor the snake to keep track of its location. Capture is more difficult and increases the risk to the handler if the snake's location is uncertain

If external assistance is not practical, an authorised staff member may undertake capture and release of the snake.

Capturing and relocating a snake should only be used as a last resort. Staff must not attempt to handle or capture snakes unless they have been properly trained and it is **safe to do so.**

Steps to take when capturing the snake – for use by qualified and authorised persons only

Handling and capturing venomous snakes is all about safety and avoiding situations where a snake may be able to bite the handler or those around them. Handlers should be trained in a variety of techniques to handle snakes safely, and to make informed decisions about when it is safe to do so. Trained handlers must not be pressured to undertake a capture and always have the final say on whether it is appropriate and safe to do so.

- Before a capture and release is attempted, the handler must seek the approval of the Site Manager.
- Determine the risk to clients and/or staff. If there is no immediate risk, monitor the snake until it has left the area.
- Determine if the situation is safe to attempt a catch and release. Handlers must take into consideration: if it is a venomous or non-venomous snake, consequences of a bite, the speed of the snake's strike and the availability of professional medical intervention.
- Ensure appropriate equipment is available and organised catch and release kit, hoop bags, handling tools, first aid kit and compression bandages, communication device.
- Ensure you have the appropriate footwear and protective clothing e.g. long pants, enclosed shoes.
- Ensure a support staff member is nearby and is ready to provide first aid in the event of a snakebite.
- Maintain spatial awareness and position yourself to allow retreat/movement away from the snake/ outside of the strike zone.



- Stay clear of the strike zone (the distance a snake could conceivably strike) and ensure others remain away from this area.
- Monitor movements and behaviour of the snake e.g. speed of the snake's general movements. If the snake becomes highly agitated, the capture attempt should be abandoned until a later time.
- Watch the head of the snake and avoid allowing it to come into contact with any part of a person.
- Use appropriate equipment to capture the snake such as snake hooks, grab sticks and pinners. Used correctly, these tools reduce the need for unnecessary physical contact with a snake, help support its body and promote safety for the handler.
- Place the snake in a specialised holding (hoop) bag tail first. If the snake is wrapped awkwardly around the snake tongs, deposit these into the bag too.
- Tailing or holding the snake just forward of the tail is not a taught practice and should not be attempted by Sport and Recreation staff.

Transporting and Releasing the Snake

- Secure the bag using the twist, tie method, and carry by the seamed edge or tabs (to avoid bite through the bag).
- Transport the snake with care and avoid travelling for extended periods.
- When releasing the snake it is important to consider the environment you are placing the snake in to ensure it is suitable for the snake.

Undo the bag ties, and untwist the bag. Place face down, and pull tabs upward to reveal the snake on the ground. Walk away backwards and observe until the snake has moved away safely.

Emergency planning

All sites have an emergency plan that can be quickly enacted in the event of a medical emergency, such as snakebite.

Staff working outdoors must have ready access to compression bandages that can be used to treat snakebites, and must be aware of current first aid practices for snakebite. Staff working in isolation must carry communication devices.

Hospitals are equipped with venom identification kits and multi-valent anti-venoms. The type of antivenin required can be determined from venom residue on the skin around the bite. For this reason, do not wash the area around a snakebite. There is no need for the snake to be clearly identified for a victim to be treated, and certainly no need to catch or kill the snake for identification.

Staff Qualifications

All SR staff interacting with snakes - as defined within this guideline - must have received appropriate training. The Site Operations and Support Unit using a recognised provider will offer training.



Guideline Lightning Safety

for Sport and Recreation Centres

Status	Approved
Version	2.1
Effective Date	August 2014
Review Date	April 2015
Steering Group	Operations Support Unit
Directorate	Commercial Services Directorate



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Development of this guideline

This guideline is consistent with the Outdoor Recreation Centre, Victoria; *Guidance note on the Management of Outdoor Activities for Severe Weather Conditions.*

Application

This guideline applies to all Sport and Recreation Centres, their staff and clients.

Exceptions

There are no exceptions to this guideline

Background

In Australia, there are 5 to 10 deaths and well over 100 injuries each year as a result of lightning strikes. 85% of all victims are aged 10-35 years and are either working outdoors or engaged in some form of outdoor recreation. People using landline phones also account for a significant number of injuries.

20-30% of lightning strikes are fatal. Death is usually caused by cardiac or respiratory arrest. Survivors typically suffer from burns, kidney failure, injuries related to being thrown by the strike or falling after it, and psychiatric, visual or auditory disorders. Up to 70% of survivors of encounters with lightning suffer from residual effects. These may not be immediately apparent, but develop over time, resulting in chronic neurological symptoms such as sleep disorders, memory loss, nerve pain, or personality changes. These symptoms are the result of damage to the nervous system by the intense electrical charge of a lightning strike.

During a thunderstorm, each cloud to ground strike is potentially lethal. Although some victims are hit by the main strike, many are hit as the current moves in or along the ground, or jumps sideways from other objects. This characteristic of lightning creates potential for groups of people to be hit at the same time.

Lightning strikes result in large voltage gradients- around 300 kilovolts, but they are extremely fast, a few milliseconds at most. Most of the current will pass over the surface of the body, a phenomenon known as external flashover. By contrast, industrial electrocution delivers between 20 and 63 kilovolts, lasting around half a second (until a circuit breaker is tripped or the victim is thrown clear) and the majority of the current passes through the body,



usually resulting in contact and deep tissue burns along the length of the current's path. Lightning burns tend to be concentrated at the entry and exit points. Metal objects, such as buckles or necklaces, may be superheated by the external flashover and cause severe localised burns.

This guideline provides a guide for the suspension and resumption of outdoor activity when there is a risk of lightning. Its implementation will improve the safety of NSW Sport and Recreation clients and staff who are frequently outdoors in a variety of weather conditions.

Key elements

The key elements of the lightning safety guideline are:

- a. Proactive planning
- b. Monitoring of weather conditions
- c. Clear chain of command
- d. Communications
- e. Identification of safe structures
- f. Definition of criteria for suspension and resumption of activities
- g. First aid

1. Proactive planning

Each location is responsible for developing a locally suitable plan for the management of lightning risk. The plan should be documented and communicated to staff who work outdoors in such a manner that they are familiar with it and confident in its implementation.

2. Monitoring of weather conditions

Where storms are forecast or seem likely, the day's outdoor activities should be planned to minimize disruption where possible. It may be prudent to inform clients of the possibility of activities being disrupted due to lightning risk. Staff should be alert to changing weather conditions during the day and learn to recognize local weather patterns that indicate a high probability of thunderstorms. Most sites have access to weather radar through the Bureau of Meteorology website (<u>www.bom.gov.au</u>) which can be useful for monitoring approaching storm activity.

3. Clear chain of command

Staff engaged in outdoor activities are responsible for monitoring the weather conditions around them. Program staff with responsibility for client groups have the authority to make a safety call and cease activities or move to

a safer location. This may sometimes require firm insistence that clients follow



directions to move to safety. Where there is doubt to continue with outdoor activities, the situation should be referred to the appropriate manager for a decision.

4. Communication

There must be an established mechanism for communicating the decision to suspend outdoor activities. This should include clients, other staff who may be affected (eg maintenance staff working outdoors) and management. Each Centre should have a procedure in place such that program staff know where to take client groups and have alternate activities to offer until the all-clear is given.

5. Identification of safe structures

No place is absolutely safe from lightning strikes, but some places are much safer than others. A Each Centre must identify its safe areas and ensure that staff are aware of them.

SAFER areas include:

- Enclosed vehicles with windows closed (car, bus, tractor with cab) Do not touch metal parts
- Substantial enclosed buildings
- Low ground, sheltering in clumps of low bushes
- Trees of uniform height- i.e. forest.

UNSAFE areas include:

- High ground
- Open ground
- Water
- Isolated or tall trees
- Near outdoor metal structures such as fences, gates, poles, seating, ropes courses, sail masts, umbrellas
- Insubstantial structures such as picnic sheds and shade shelters
- Machinery such as mowers or unenclosed tractors

If caught outdoors with no safer options, it is better to adopt a crouch position in the open-feet together, head down, hands over ears to, remove metal jewellery or objects and maintain separation between individuals of several metres. This reduces your risk of being struck, and if you are in the vicinity of a strike, reduces your risk of serious injury. If you are outdoors during a storm



and feel your hair stand on end, hear buzzing/crackling noise in the air, or see a blue glow around metal objects, you are within the field of charge of an imminent lightning strike. Drop to the crouch position immediately!

6. Criteria for suspension and resumption of activities

Lightning can strike more than 10km from the edge of a thunderstorm. It is generally agreed that 10km is the minimum safe distance from a storm. The 30/30 rule is used to serve as a guide for the suspension and safe resumption of activities.

The first part of the 30/30 rule is determined by counting the seconds from when the lightning flash was seen to when the thunder is heard. Sound travels at about 1 kilometre every 3 seconds, so a 30 second interval means the storm is 10km's away.

Staff should be monitoring the storm's approach and as the "flash to bang" count nears 30 seconds, people at risk should already be seeking safe shelter. A "flash to bang" count of 30 seconds or less requires immediate and urgent evacuation to safety.

The second part of the 30/30 rule provides the criteria for resuming activities. It is recommended that the storm be 20km's away before it is considered safe. A typical storm moves at 40km/h, so waiting 30 minutes after the last thunder is heard or lightning seen provides the 20km safe distance.

It is important to emphasize that blue sky and the absence of rain are not adequate reasons to ignore the 30/30 rule. Many victims are struck before the storm actually arrives because they wait too long to seek shelter- the proverbial "bolt from the blue".

The 30/30 rule is not an absolute rule. A storm may move very quickly, or not generate any lightning or thunder until it is very close or topographical or wind conditions may prevent sound from travelling to your position. These conditions are especially common in mountain areas. It is important that staff observe weather conditions and be alert to the possibility of the above occurring. If in doubt, seek shelter immediately.

7. First Aid

Victims of lightning strikes are safe to handle - they do not "retain charge". First

aiders must ensure they do not become another casualty- move the victim to



a safer location. Effects of lightning strike include cardiac and respiratory arrest caused by disruption of the brains' control centres. CPR to be administered as required. It is important that even people who show no symptoms immediately after the strike receive medical attention, as some effects may not be immediately obvious.

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APPENDIX – 12 Personal Emergency Evacuation Plan

Personal Emergency Evacuation Plan				
Last Review:		Facility Name:	SOUTHERN HIGHLANDS REGIONAL SHOOTING COMPLEX	

All occupants or regular visitors with a disability (Mobility impaired) require a P.E.E.P.to identify, access and record circumstances and abilities prior to an emergency evacuation. A copy should be kept in the fire control room for reference by emergency services and wardens made aware of requirements and processes.

Name		Location (Level / Floor No)		Room No.
Building Address		Workstatio	n Locatior	 ו
Phone	Mobile	Email:		-
Is an assistance animal involved?			Yes	No
Are you trained in emergency respon (including evacuation procedures)	se procedures?		🗌 Yes	No No
Preferred method of receiving update (including evacuation procedures - pl		ures. Direct Pho	one	☐ Email ☐ SMS / Text ☐ Verbal
Preferred method of notification of en (please select by crossing a box)	nergency	☐ Visual Ala ☐ Personal ^v ☐	rm √ibrating Devi	SMS / Text



Type of assistance required: (please list procedures necessary for assistance)

Equipment required for evacuation:

Egress Procedure (step by step details)

Designated Assistant(s) details:

Allocated Warden/Assistant Name	Direct Phone	Mobile No	Email	
Are warden/assistant trained in speci	fic notification?		Yes	🗌 No
Are warden/assistant trained in speci		Yes	🗌 No	
Are warden/assistant trained in speci		Yes	🗌 No	
Attach diagram of preferred route for		Yes	🗌 No	
Approvals				
Occupant Approved Signature	Date	Warden/Assista	nt Signature	Date
Chief Warden Name	Date	Signature		Issue Date
		-		